

### Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron (GH), Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron (GF)	2025	All	Head-Up display

### Customer states:

The head-up display on the windscreen is heavily pixelated and appears like a starry sky (see images). Depending on the severity, the entire head-up display may also be pixelated.



Figure 1. Pixelated image (starry sky) on the head-up display on the windscreen.



**Figure 2.** Pixelated image (starry sky) on the head-up display

## Technical Background

Hardware issue in the control unit for head-up display.

## Production Solution

Optimized hardware in control unit for head-up display implemented in current series production.

## Service

Please replace the control unit for head-up display.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9091		
<b>Damage Code:</b>	0030		
<b>Labor Operations:</b>	Remove and install control unit for head-up display	9091 1950	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
<b>Claim Comment:</b>	As per TSB 2079978/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2079978**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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