

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised Service (Add update release information) Revised Warranty (Add Labor Operations)
1	10/24/2025	Initial publication

Customer states:

- The vehicle can only be charged very slowly.

Workshop findings:

- The customer statement can be reproduced.
- The vehicle can only be charged very slowly in AC mode with a maximum of 3.8kW.
- DC mode is not affected.**

The following entry is logged in the event memory of the high-voltage central box (diagnostic address 813B):

- U110100:** Component protection active, active/static, symptom: 13697024.

Technical Background

Due to a software issue in onboard supply control unit J519 (diagnostic address 0009), the component protection in the high-voltage central box (diagnostic address 813B) is no longer deactivated.

When component protection is active, certain functions are restricted and the charging capacity in AC mode is limited to a maximum of 3.8 kW.

Production Solution

Production change in the fourth quarter of 2025.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2078207, *93 PSS Vehicle can only be charged very slowly in AC mode (max. 3.8 kW); DTC U110100*.

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, additional work and restarting software update if flashing is aborted)	0151 0040	130 TU
Claim Comment:	As per TSB 2079828/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2079728**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2025 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights reserved to make changes at any time or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.