SERVICE BULLETIN

M1697 2025-11-19

M1697: 2026 SOFTAIL ENGINE OIL DIPSTICK CHANGE

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description
2025-11-19	-	Initial release

Purpose for Service Bulletin

This bulletin informs dealers that all 2026 Softail models will utilize a new oil level check procedure and be equipped with a new Engine Oil Fill Plug/Dipstick (Part No. 62700380).

The **new** plug/dipstick has a different (Part No. 62700380) whereas the old plug/dipstick is (Part No. 62700226).

Along with the **new** plug/dipstick, there is a new **Check Engine Oil Level** procedure.

- See the latest Owner's Manual or Service Manual on Service Information Portal (SIP).

Required Dealer Action

Table 2. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☐
3	Feature Pack- Customer/Dealer Paid	☐
4	Informational Purposes Only	☑

Vehicles Affected

2026: Street Bob (FXBB), Heritage Classic (FLHC), Breakout (FXBR), Fat Boy (FLFB), Low Rider S (FXLRS), Low Rider ST (FXLRST)

Markets Affected

All markets affected.

Part Numbers

Refer to Table 3.

Table 3. Part Numbers

Old Part No.	Item Description	New Part No.
62700226	Plug/Dipstick, Oil Filler, Assembly	62700380

Dealer Inventory Instructions

- See Figure 2. Use the latest style engine oil dipstick (Part No. 62700380) on all 2026 Softail vehicles. **This part can also be used on 2025 Softail vehicles** if desired but is not a fitment for 2018-2024 Softail models. When used on 2025 models, refer to the new Check Engine Oil Level procedure in 2026 Owner's and Service Manuals.

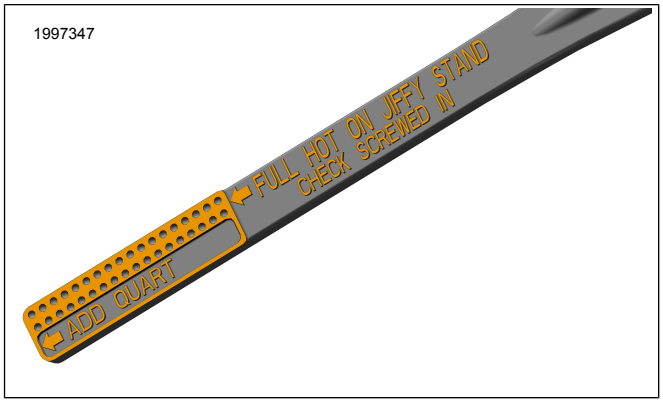


Figure 1. Engine Oil Dipstick - Full Hot on Jiffy Stand Check Screwed In (62700226)

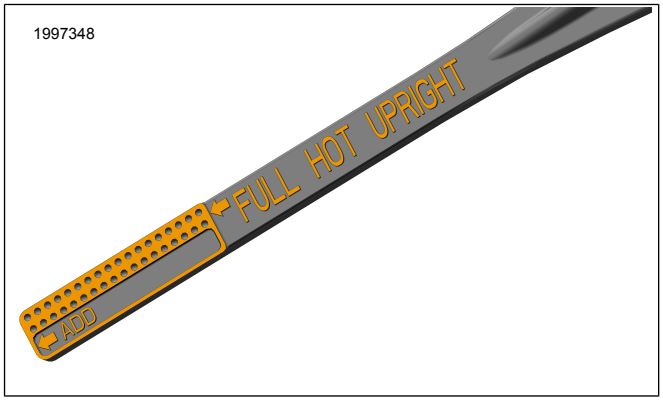


Figure 2. Engine Oil Dipstick - Full Hot Upright (62700380)

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									