

72-25-02 – Update Programming DTC B135354 and/or B201000 stored in Driver Seat Memory Module

Condition

Applicable Vehicle(s)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan	2024	All	All	AX_RM091582	AX_RM215474
Jetta	2024-2025	All	All	BU_RM051208	BU_SM065656

Revision Table			
Instance Number	Publish Date	Version Number	Reason for Update
2079921/1	11/12/2025	72-25-02	Original Publication

Customer complaint of drive seat memory inoperative with DTC B135354 and/or B201000 in AW 0036 for seat adjustment motor no basic settings and will cause the seat memory function to become inoperative.

Technical Background

Model year 2024 Tiguan and Model Year 2024-2025 Jetta models will store DTC B135354 and/or B201000 in AW 0036 for seat adjustment motor no basic settings and will cause the seat memory function to become inoperative.

Production Solution

Parameterization improvements to the software which were introduced into production.

Service

Update programming Procedure:

WARNING

Critical Warning: The Midtronics battery charger must be connected to the vehicle battery for the duration of the programming, to ensure the battery state of charge remains above 12.5 volts during the update process. If the battery drops below 12.5 volts, the programming could fail which may cause damage to the

control module. Control modules damaged by inadequate voltage will not be covered under the warranty policy. The technician should verify the vehicle voltage prior to starting the update process, and should monitor the voltage for the duration of the update.



WARNING

Radiator fan(s) may cycle ON high speed during the process! There is a risk that personal injury may result if contact is made with the spinning fan blades.

- Keep hands and objects away from the Radiator fan(s) during the update process.

- The procedure may cancel itself if the hazard warning lights are not switched ON. The hazard warning lights prevent the system from switching to bus sleep mode during the update.
- ODIS-Service tester should be updated to the latest GFF technical version 25.1.1 or higher and SW version 2.54.10 or higher.



NOTICE

Prior to launching ODIS service diagnostic applications and starting control module update process, confirm tester screen saver and power settings in accordance with Special Tools and Equipment – Service Information Circular # VHW-22-13. Failure to do so may result in the tester entering power save mode during data transfer, and subsequent control module failure.

- When using VAS 6150/X or VAS 6160/X tester in conjunction with a VAS 6154/X wireless transmitter head for a flash procedure, connect a USB cable between the transmitter head and tester. Failure to do so may lead to errors during the flash procedure. VAS tools must only be used with their power adapters plugged in. Under no circumstance should they be used on battery power alone during the programming procedure.



To Update-Programming using Software Version Management (SVM), review and follow instructions in Technical Bulletin 2014603 “Software Version Management”.

The SVM process must be completed in its entirety, so that the database receives the update confirmation response. A warranty claim may not be reimbursed if there is no confirmation response to support the claim or action carried out that is not explicitly stated in the Technical Bulletin.



CAUTION

If software updates or flash campaigns/actions are performed on the vehicle, a charger with at least 70A charging current **MUST** be used in order to avoid problems during software updates and flash campaigns / actions.

- Update the Driver Seat Memory Module software using the SVM Unit code as listed in the table below, road test vehicle after software update to confirm seat memory operation.



Basic settings may be lost for all seat axis. If this occurs, please reset basic settings.

Model	Engine	Old Software	Old Software Version	New Software Part No.	New Software Version (or higher)	SVM Unit Code
Tiguan/Jetta	All	3Q0959760H	114	3Q0959760J	115	5022



The procedure can be found in GFF under Functions/Component Selection, Software Version Management, Adapting Software.

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual.					
Models	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Tiguan	2024	ALL	ALL	AX_RM091582	AX_RM0215474
Jetta	2024 – 2025	ALL	ALL	BU_RM051208	BU_SM065656
SAGA Coding					
Claim Type:		Use applicable Claim Type ¹⁾			
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
7293	0039	--	--		
Parts Manufacture	Tiguan/Jetta		"WWO" ²⁾		
Labor Operation ³⁾ : Charge Battery		01500010 = See Elsa for latest time units			

Labor Operation ³⁾ : Update Programming		See GFF Time Expenditure
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500060 = Actual GFF print out. 50 TU max.	YES
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2079921" in comment section of Warranty Claim.		
<p>Vehicle may be outside warranty in which this Technical Bulletin is informational only.</p> <p>Code per warranty vendor code policy.</p> <p>Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>Documentation required per Warranty Policies and Procedures Manual.</p>		

Required Parts and Tools

No Special Parts required.

Tool Description	Tool No:
Midtronics Battery Tester/Charger	GRX3000VAS Or MYRMSP0702 battery maintainer/charger
VAS Diagnostic Tool	VAS 6150/X & VAS 6169/X and ODIS Service with online updates.

Additional Information

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