



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 10XY / Engine Cover

This notice is for: All Dealer Personnel

Date: November 03, 2025

Issue: An engine cover was either not installed during vehicle production or was removed as part of a previous recall remedy. A new and improved engine cover is now available and will be installed on affected vehicles free of charge.

- Repair:**
- REPAIR AVAILABLE – November 04, 2025
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2025	ATLAS	118,671
USA	2024	2025	ATLAS CROSS SPORT	62,922
CAN	2024	2025	ATLAS	14,804
CAN	2024	2025	ATLAS CROSS SPORT	6,214

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – November 2025
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.