



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 06iB / Owner’s Manual Supplement - Adjusting Second Row Seats

This notice is for: All Dealer Personnel

Date: November 04, 2025

About this Service Action Volkswagen is providing an owner manual supplement for adjusting the second row seats.

- Inserts will be mailed directly to owners of retail sold units.
- Dealers with inventory vehicles should print a copy of the supplement to place with the vehicle owner’s manual prior to retail sale/delivery.

- Repair:**
- REPAIR AVAILABLE – November 05, 2025
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for information on printing the required supplement(s).

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2025	ID. BUZZ	7,369
CAN	2025	2025	ID. BUZZ	794

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – November 2025
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.