


Driver camera "inoperative" - White message in the instrument cluster

Topic number	LI82.85-P-080094
Version	1
Function group	82.85 - Navigation and Communication systems
Date	12/3/25
Validity	Vehicles with SA code: 538 (MONO DRIVER OBSERVATION CAMERA)
Reason for change	

Complaint

Displayed Message:

"Driver camera not functioning, see Operator's Manual"

Attachments	
File	Description
1_GI82.85-P-079919.jpg	White message in the instrument cluster.
	

Cause

Interior temperature too high due to:

- Summer heat
- Direct sunlight
- Lack of air conditioning or ventilation

Camera enters self-protection mode to prevent overheating.

Remedy

Do NOT replace any parts.

The driver camera (NTG7: MDC295; CIVIC.i2: CIVIC206) is operating as designed.

XENTRY Tips

Allow the interior to cool down.

If the message remains after cooling:

- Run XENTRY Diagnosis
- Check latest software for Actuation of Driver Camera (A26/17)

No TIPS case required.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Communication/information > Assistance and warning systems > ATTENTION ASSIST > Malfunction
Communication/information > Assistance and warning systems > ATTENTION ASSIST > Warning message in instrument cluster

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note