

Subject Line [TEST] Improve the accuracy of your Rivian's range estimate

Preview Text Install OTA [2025.38.30] on your vehicle



Hi Pauline,

Over-the-air update [2025.38.30] is now available to install on your R1S and we're reaching out to share a few steps to ensure your vehicle's range is displaying accurately.

Due to a software calibration issue, your vehicle may experience range estimation that becomes progressively inaccurate as state of charge decreases. You will notice the height of the inaccuracy once you're below 20% state of charge and that the range estimation recalculates and reduces faster than anticipated.

Once you've installed OTA [2025.38.30], your range estimator's accuracy will improve incrementally every time you charge to 100% state of charge.

Over the next few weeks, we recommend charging your battery to 100% as frequently as possible to allow your range estimator to recalibrate. Please note that there's nothing wrong with your vehicle's battery – this is a software-related calibration issue and is addressed with the latest update and temporarily charging to 100% more frequently to recalibrate.

If you have any questions, please contact the Service Support Team at [\(855\) 748-4265](tel:8557484265).

[Account](#)

[Community](#)

[Service](#)

14600 Myford Rd. Irvine, CA, 92606
© 2025 Rivian Automotive | All rights reserved.



[Help Center](#) | [Privacy](#) | [Terms](#) | [Unsubscribe](#)