



Hi <FirstName LastName,>

**This notice applies to your vehicle,  
VIN XXXXXXXXXXXXXXXXXXXX**

**What is the problem?**

On certain 2023-2024 Rivian R1S and R1T, the wheel hub to knuckle joint may have been assembled with a fastener that did not meet our torque requirements. A fastener torqued below the vehicle's requirements may cause an audible noise while driving at low speeds but does not impact vehicle performance.

**What will Rivian do?**

We'll inspect and retorque any affected fasteners on your vehicle at no cost to you.

**What should you do?**

Contact us through your Rivian app or by calling our Service Support team at (855) 748-4265 to schedule a service appointment, which will be performed at no cost to you.

**Do you have other questions?**

If you have further questions, please call Rivian Service Support at [1-855-748-4265](tel:1-855-748-4265).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Noe Mejia  
VP Service Operations

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