

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: CLICKING NOISE WHEN OPENING/CLOSING FRONT DOOR	Bulletin No.: 09-043/25
	Last Issued : 11/26/2025

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024-2026 Mazda3 (Mexico built)

DESCRIPTION

Some vehicles may experience a clicking noise when opening and/or closing the front door due to a broken front door checker plate.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the front door checker plate with the interim countermeasure part according to the instructions on MGSS FRONT DOOR CHECKER REMOVAL/INSTALLATION.

NOTE: Repair only the affected side.

3. Verify the repair.

PARTS INFORMATION

Countermeasure Part (NEW)	Parts Number (OLD)	Description	Q'ty	Notes
BCJH-58-270B	BJDT-58-270	CHECKER, DOOR	1 or 2	---
BCJH-58-975B	---	GROMMET, SCREW	4 or 8	[R] for Service Hole C over No.1

[R]: Replacement parts

WARRANTY INFORMATION

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Symptom Code	82		
Damage Code	9A		
Causal Part No.	7777-SP-Z47		
Quantity	0		
Operation No. and Labor Hours	One side	Without i-Stop	XXX48ARX/ 0.4 Hrs.
		With i-Stop	XXX48BRX/ 0.5 Hrs.
	Both sides	Without i-Stop	XXX48CRX/ 0.7 Hrs.
		With i-Stop	XXX48DRX/ 0.8 Hrs.

NOTE: Claim the grommets as related parts.

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