



# SERVICE ACTION

Global Service Action  
Number: D048

Subject: <b>Jump Start Information Label Missing</b>	Publication No.: D048
	Model: Defender (LE)
	Model Year: 2025 - 2026
	Date of Issue: 18 November 2025
	Expiry Date: 30 November 2027

<b>To:</b>	All National Sales Companies (NSCs), importers, retailers and authorized repairers.
<b>For the Attention of:</b>	The approved <a href="#">Jaguar Land Rover (JLR)</a> retailer / authorized repairer.
<b>Important:</b>	NOTE: The information in this campaign is intended for use by professional technicians. If you are not a <a href="#">JLR</a> retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized <a href="#">JLR</a> retailer / authorized repairer to determine if this campaign applies to a specific vehicle.  This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign.

## FOR THE ATTENTION OF ALL:

### DESCRIPTION OF ISSUE

A concern has been identified on certain 2025 model year to 2026 model year Defender OCTA vehicles where the jump start information label has not been installed in the vehicles engine compartment. During a jump start or maintenance charge, the 12V [Lithium-ion \(Li-ion\)](#) battery can isolate from the vehicle if the incorrect charger or jump start method is used.

### ACTION TO BE TAKEN

At the next opportunity, you are requested to repair the vehicle.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

	<b>The following applies to:</b> [NORTH AMERICA]
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## FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

	<b>The following applies to:</b> [NORTH AMERICA]
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Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your [JLR](#) retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

# SERVICE INSTRUCTION - D048

## Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through [Jaguar Land Rover \(JLR\)](#) in the normal manner.

Description	Part Number/Sundry Code	Qty/£ value
Jump start information label	702124559	1

## SROs

Description	SRO	Time
Install jump start information label	99.03.59	0.1
Drive in / drive out	02.02.02	0.2

### NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

## Warranty Information

Warranty claims must be submitted quoting program code D048 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	SRO	Time	Part Number	Quantity
D048	A	Install jump start information label	99.03.59	0.1	702124559	1
D048	B	Install jump start information label Drive in / drive out	99.03.59 02.02.02	0.1 0.2	702124559	1

### NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current [JLR](#) Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

## Customer Reimbursement and Related Damage Process

### NOTE:

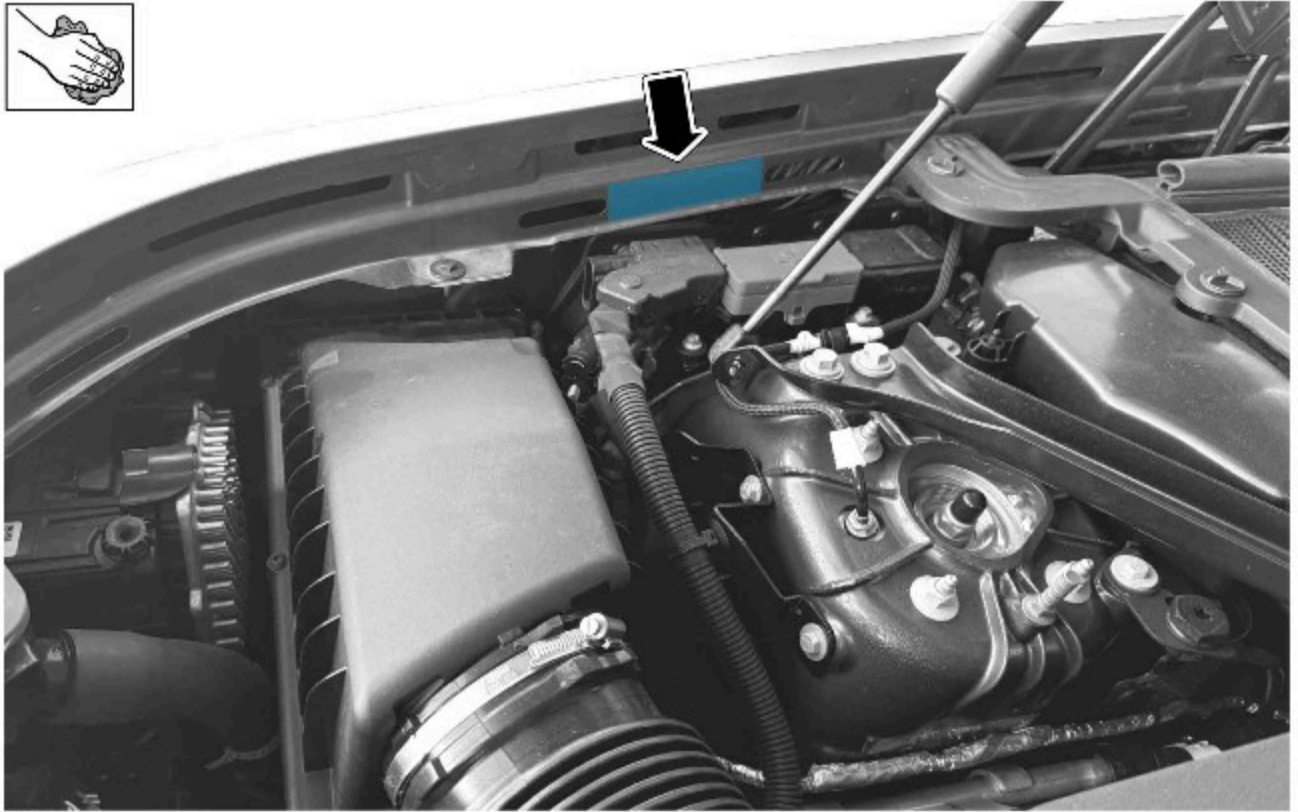
If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

# SERVICE INSTRUCTION

1. Open the hood.

2. Locate the area on the fender apron panel as shown in the illustration.

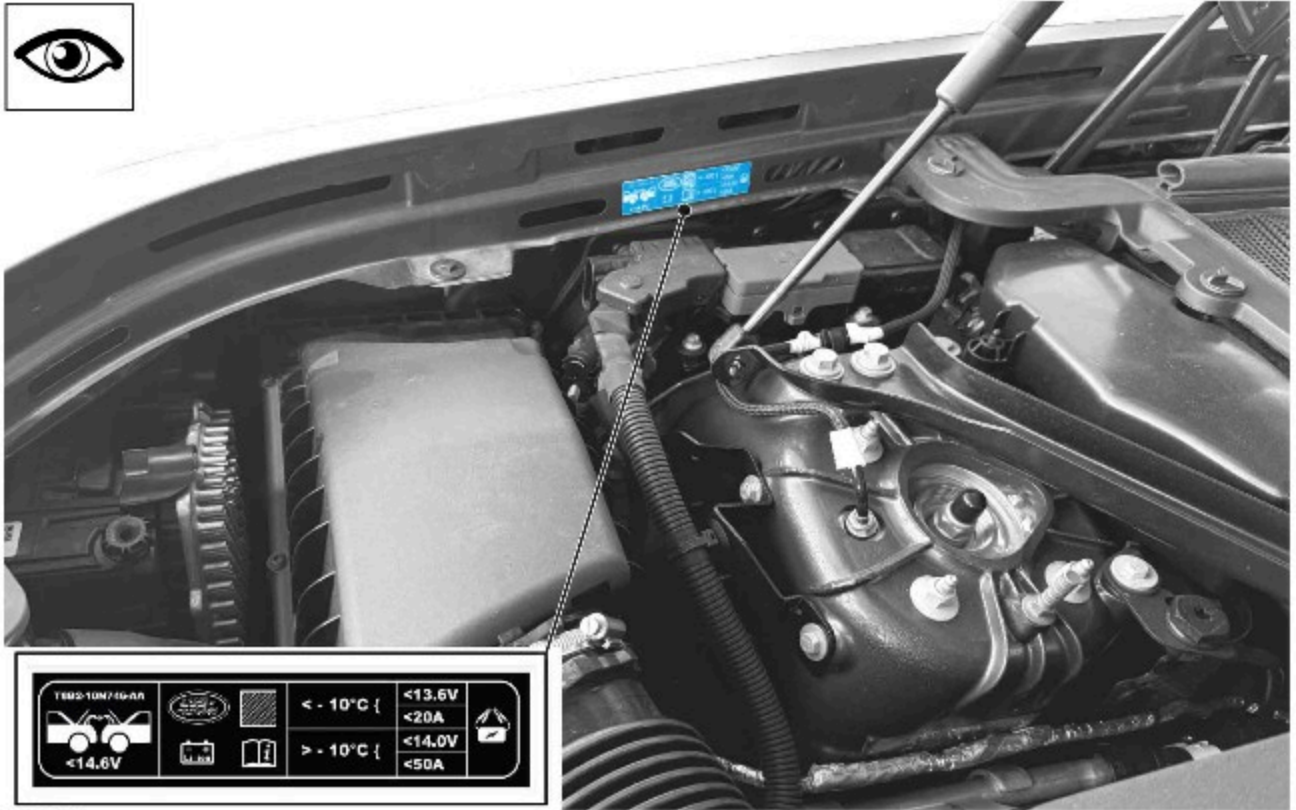
- Clean the area using a suitable cleaner.



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3. Remove the adhesive backing from the new jump start information label.

- Install the new jump start information label.



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4. Close the hood.