



# Service Bulletin

Bulletin No.: PIT6462

Date: November, 2025

## PRELIMINARY INFORMATION

**Subject: Programming Errors E4491 /E4423 / E4399 Completing N252521591**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026		All	All	All	All
Cadillac	Escalade ESV	2026		All	All	All	All
Cadillac	ESCALADE IQ	2026		All	All	All	All
Cadillac	ESCALADE IQL	2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Tahoe	2026		All	All	All	All
Chevrolet	Suburban	2026		All	All	All	All
GMC	Yukon	2026		All	All	All	All
GMC	Yukon XL	2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	In some cases, users may encounter SPS error codes E4491/E4423 or E4399 when attempting to program the K124 Image Processing Module for N252521591.
<b>Cause</b>	The cause of this condition could be an issue in the module's logic during programming after updated calibrations are written and the controller does not wake up to respond to the calibration validation check.

### Correction

Do Not Replace the Image Processing Module and perform the following:

For error codes E4491/E4423 failures: If the programming fails ensure the vehicle is turned off, wait 5 minutes and then try to perform the reprogramming again. In some cases, it has taken multiple tries at programming before it completes and provides a warranty claim code.

For error code E4399 failures: Perform a battery disconnect for 30 minutes and reattempt the reprogramming event.

Note: Starting on 11/26/2025, changes have been made to the TLC/SPS system to help improvement this issue.

<b>Version</b>	1
<b>Modified</b>	11/26/2025 — Created.

