



Service Bulletin

Bulletin No.: PIC6631

Date: November, 2025

PRELIMINARY INFORMATION

Subject: Dead Battery - Passive Door Lock Setting Set to Off

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2026		All	All	All	All
Cadillac	CT5	2026		All	All	All	All
Chevrolet	Corvette	2026		All	All	All	All

Involved Region or Country	North America
Condition	Customers may experience a dead 12-volt battery when sitting less than a week without being driven. If the passive door lock function is set to off and the customer opens their frunk or trunk with the fob, the BCM may stay awake and drain the battery.
Cause	Engineering has discovered a software anomaly with the Body Control Module causing it to not fully sleep as expected while the vehicle is off.

Correction

Engineering is currently working on a software improvement.

Use the following procedure to prevent the known anomaly from draining the 12-volt battery until a permanent solution is available.

1. If the battery is depleted, charge it using SI procedures for Battery Charging. NOTE: Corvette E-Ray has unique charging procedures for the Lithium-Ion 12-volt battery, follow SI.
2. Start vehicle.
3. In the vehicle center display Home page, navigate to Settings -> Vehicle -> Remote Lock, Unlock, and Start -> Passive Door Lock.
4. Change Passive Door Lock to "ON" as shown in the picture.



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Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4041512	Battery Charging and Testing (Corvette, CT4/CT5)	Use standard published labor time
4041432	Battery Charging and Testing (Corvette E-Ray)	Use standard published labor time

Version	1
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