



# Service Bulletin

Bulletin No.: PIT6456

Date: November, 2025

## PRELIMINARY INFORMATION

**Subject: Key Fob Transmitter Buttons Inoperative**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025-2026		All	All	All	All
Cadillac	Escalade	2023-2026		All	All	All	All
Cadillac	Escalade ESV	2023-2026		All	All	All	All
Cadillac	OPTIQ	2025-2026		All	All	All	All
Cadillac	LYRIQ	2023-2026		All	All	All	All
Cadillac	VISTIQ	2026		All	All	All	All
Chevrolet	Corvette	2023-2026		All	All	All	All
Chevrolet	Silverado 1500	2023-2026		All	All	All	All
Chevrolet	Silverado 2500	2024-2026		All	All	All	All
Chevrolet	Silverado 3500	2024-2026		All	All	All	All
Chevrolet	Suburban	2023-2026		All	All	All	All
Chevrolet	Tahoe	2023-2026		All	All	All	All
Chevrolet	Traverse	2024-2026		All	All	All	All
GMC	Acadia	2024-2026		All	All	All	All
GMC	Sierra 1500	2023-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra 3500	2024-2026		All	All	All	All
GMC	Yukon	2023-2026		All	All	All	All
GMC	Yukon XL	2023-2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	A customer may comment that one of their key fobs does not function, all fob buttons are inoperative. The fob does work passively for unlocking and allows the vehicle to start as normal when in the vehicle. The second fob works normally.
<b>Cause</b>	The cause of this condition could be the key fob being out of synchronization with the Body Control Module.

## Correction

**Note:** Do not replace Key fobs or the K9 Body Control Module for this concern.

Confirm the customer concern and check the key fob battery by verifying the fob output is above 20% using the EL-52545 signal strength meter after pressing a fob button ten times in a row.

After verifying the fob battery is good then use GDS2 and go into Module Diagnostics>Body Control Module>Data Display>Keyless Entry Data list and view parameters "Synchronization Counter" and "Synchronization Status". Both values should be the same. If the Synchronization status is lower than the Synchronization Counter press any of the key fob buttons repeatedly to have the values match, which may take up to 255 button presses to resynchronize the fob with BCM. When the values match, the vehicle fob should begin working again.

If this procedure does not correct the concern, the bulletin does not apply and follow SI diagnostics.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2081378*	Key Fob Synchronization	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

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