

Technical Journal

TITLE:

PS Cold Cabin Temperature Observed with Infrared Windscreen

REF NO: TJ 37529.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-11-06	STATUS DATE: 2025-11-12
FUNC GROUP: 8431	FUNC DESC: Windscreen	Page 1 of 3	

Attachment

File Name	File Size
TJ_37529_1.pdf	0.0319 MB

DESCRIPTION:

If customers report an unusually cold cabin environment during sunny conditions, the issue may be caused by overestimation of the sun load, please follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
8E	Temperature control/Heater not hot enough in front section
KK	Temperature control/Heater not hot enough
SY	Temperature control/Heater not hot enough in rear section
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2025	70	-	202526-202545

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SERVICE:

NOTE: This service description is valid only for cars with VDN code; T802

In cases where the cabin climate feels colder than expected under sunlight, and sometimes that is even difficult to adjust using standard temperature settings, please check if the glass is manufactured by FUYAO (see attached picture). In this case, replace the windshield according to the instruction in VIDA and download the software SP-32489155.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98821-3	Software download acc. to TJ

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8431.

To view TJ attachment continue to next page. This TJ has one attachment.



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