

Quality Bulletin

TITLE:

Recall RP1063: Model Year 2025 Polestar 3 Cable Harness Replacement

GROUP: 37	NO: RP1063	ISSUING DEPARTMENT: Product, Safety and Compliance	CAR MARKET: United States and Canada	
REVISIONS:			ISSUE DATE: 2025-07-25	STATUS DATE: 2025-09-02
Page 1 of 3				

BULLETIN REFERENCE

- A. **RECALL RP1063 DESCRIPTION**
- B. **VEHICLES INVOLVED**
- C. **PORT VEHICLES**
- D. **PARTS INFORMATION/PARTS RETURN**
- E. **OWNER NOTIFICATION**
- F. **VEHICLES IN INVENTORY**
- G. **SERVICE POINT RESPONSIBILITY**
- H. **TECHNICIAN COMPETENCY REQUIREMENT**
- I. **REIMBURSEMENT PROCEDURES & ALLOWANCE**

A. **RECALL RP1063 DESCRIPTION**

Polestar Automotive USA, on behalf of Polestar Performance AB, have decided to launch Recall RP1063 on certain model year 2025 Polestar 3 vehicles.

Polestar has identified that the inline connector located between the engine bay cable harness and the front bumper cable harness may experience water ingress into the connector housing, which has led to corrosion on the connector pins.

As a result, water entering the connector housing may affect the vehicles' electrical systems, increasing the risk of a crash or injury.

A total of 969 U.S. and 1,100 Canadian vehicles are affected by this recall.

Quality Bulletin RP1063

To remedy the affected vehicles, Polestar will replace the entire front bumper cable harness

AND

- Replace the two inline front bumper/engine bay connectors (left and right) on the engine bay cable harness.

VIN start: YSREE3YB0SB000634
Chassis start: 0000634

VIN end: YSREE3YB5SB004761
Chassis end: 0004761

OR

- Replace the male side of the inline front bumper/engine bay connector on the engine bay cable harness.

VIN start: YSREE3YB1SB020150
Chassis start: 0020150

VIN end: YSREE3YB7SB024820
Chassis end: 0024820

Important Note:

- The specified solder sleeve must be used as instructed to ensure moisture protection. Insert the stripped wire so it contacts the solder ring and apply heat evenly to avoid overheating.
- When performing wire splicing, ensure that the wire is free from corrosion. If any oxidation or contamination is present, clean the wire thoroughly before proceeding.
- If oxidation or discoloration is found on the wire, it is not necessary to replace the entire wire. Clean only the section of the wire where the splice will be made.

WHAT SHOULD YOUR CUSTOMERS DO NOW?

We have no reports of incidents related to the issue; however, we encourage customers to contact their Service Point and have this repair completed as soon as possible.

B. VEHICLES INVOLVED

NOTE: SERVICE POINT MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS RECALL.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Warranty Vehicle Inquiry where the message “Recall RP1063 PS3 Cable Harness” will appear for eligible vehicles, F4=History from the main Inquiry menu must be selected to confirm Recall RP1063 has not been completed. Eligibility can also be confirmed in VIDA.

All vehicles must be checked for any incomplete Recalls, Service Campaigns, or Service Upgrades. All open Recall, Service Campaigns or Service Action repairs must be completed.

C. PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this recall completed. Vehicle eligibility must be confirmed as outlined in Step B. above.

D. PARTS / PARTS RETURN

Please refer to Parts Bulletin RP1063.

E. OWNER NOTIFICATION

An owner's notification will be sent out that will notify the owner of this recall mid-August.

F. VEHICLES IN INVENTORY

New Vehicles in Inventory

It is a violation of federal law for a retailer to deliver any new Polestar that is eligible for a recall. Service Points are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a Service Point could result in a civil penalty of up to \$26,315.00 per vehicle.

Correct all vehicles in your new vehicle inventory before delivery.

Used Vehicles in Inventory

Polestar is ordering the stop-delivery of affected vehicles in auction and dealer inventory until the recalled item can be repaired. Stopping the delivery of affected used vehicles until the recall is complete is consistent with our commitment to safety.

What does this mean for customers?

Customers will not be able to take delivery of affected vehicles until the recall has been completed.

G. SERVICE POINT RESPONSIBILITY

All vehicles qualifying for this recall must be repaired prior to a customer taking possession of the vehicle.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician's competency requirement for this campaign repair is G1.

I. REIMBURSEMENT PROCEDURES & ALLOWANCE

Recall RP1063 claims should be submitted using the LONG FORM application only.

Claim Type: RP1063
Cause Code: 02
CSC Code: XW
Main OP: 97586-2
Failed Part No: 32412071 (Cable Harness (N PPS)),32412078 (Cable harness (N PSS, N HAD))

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Models</u>	<u>Labor Time</u>
97586-2	Wiring harness front bumper cover replace/splicing acc. to QB (Two Connectors)	1	Polestar 3	3.4
97586-2	Wiring harness front bumper cover replace/splicing acc. to QB (One Connector)	1	Polestar 3	3.7

***Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.**