

Technical Journal

TITLE:

PS3 Uneven Temperature from the vents

REF NO: TJ 37558.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2025-10-24	STATUS DATE: 2025-11-06
FUNC GROUP: 8720	FUNC DESC: Air distribution	Page 1 of 3	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Attachment

File Name	File Size
Uneven Temperature.png	1.1769 MB

DESCRIPTION:

If customer complains of uneven temperature in front section with Climate set LO-LO and left side is warmer than right side, please follow advice under service.

CSC Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
9Q	Temperature control/Uneven temperature
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2026		-	202417-202552

Technical Journal 37558.1.0

SERVICE:

Remove the knee bolster airbag to gain access to the left side of the climate box and inspect the blend lever according to attached picture.

If the lever is loose, push it in to ensure it clicks into the climate box. Then check if the symptom is still present.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
09818	TJ 37558 PS3 Uneven Temp from Vents

LABOR TIME:

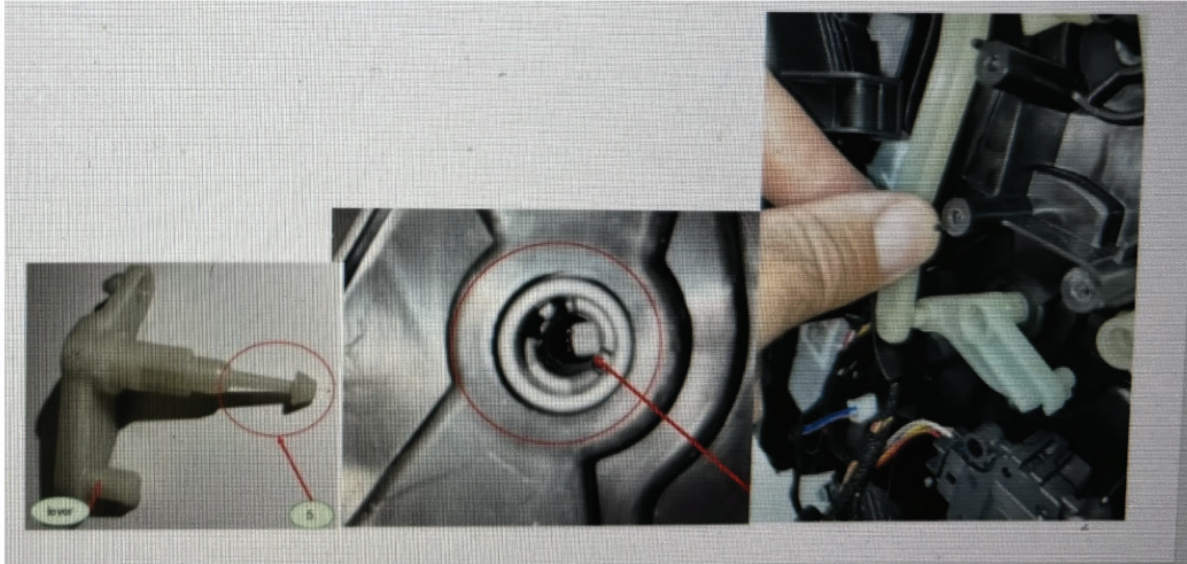
Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8720.

To view TJ attachment continue to next page. This TJ has one attachment.

Inspecting climate box lever



- 1 Remove the panels below the steering column and remove the knee bolster airbag to expose the left side of the climate box. Then ensure the linkage shown in the picture above is pushed in all the way.



- 2 When pushing the lever in please push where is circled in blue to avoid breaking it.