

Quality Bulletin

TITLE:

**Service Action SP1067: Polestar 3 Steering shaft plate sealing,
Model Year 2025 Polestar 3**

GROUP: 18	NO: SP1067	ISSUING DEPARTMENT: Product, Safety and Compliance	CAR MARKET: United States	
REVISIONS:			ISSUE DATE: 2025-09-05	STATUS DATE: 2025-09-05
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BULLETIN REFERENCE

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A. SERVICE ACTION SP1067 DESCRIPTION

Polestar Automotive USA, on behalf of Polestar Performance AB, has decided to launch Service Action SP1067: Polestar 3 steering shaft plate sealing on certain model year 2025 Polestar 3 vehicles.

Polestar has identified that the sealant amount that was applied between the body plate in the steering shaft area may be insufficient. As a result, water may enter the cabin and cause the carpet to become wet.

The corrective action is to reseal the body plate.

A total of 145 U.S. vehicles are affected by this service action.

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B. VEHICLES INVOLVED

NOTE: SERVICE POINT MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION.

Vehicle eligibility must be confirmed:

- VIDA – Profile the vehicle and confirm SP1067 is included under mandatory claim types.
- Navigate to planning & diagnostics / claim types to see mandatory claim types. See SMB00-033P as a guide.

All vehicles must be checked for any incomplete Recalls, Service Campaigns, or Service Upgrades. All open Recall, Service Campaign or Service Action repairs must be completed.

C. PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this Service Action completed. Vehicle eligibility must be confirmed as outlined in Step B. above.

D. PARTS / PARTS RETURN

Please refer to Parts Bulletin SP1067.

E. OWNER NOTIFICATION

No Owner Notification.

F. VEHICLES IN INVENTORY

Vehicles in Service Point inventory must be completed prior to sale.

G. SERVICE POINT RESPONSIBILITY

All vehicles qualifying for this Service Action must be repaired prior to a customer taking possession of the vehicle.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician's competency requirement for this campaign repair is: G1.

I. REIMBURSEMENT PROCEDURES & ALLOWANCE

Service Action SP1067 claims should be submitted using the LONG FORM application only.

Claim Type: SP1067
Cause Code: 02
CSC Code: XW
Main OP: 99922-2
Failed Part No: 1161767 (Sealing compound)

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Models</u>	<u>Labor Time</u>
99922-2	General reimbursement acc. TO QB	1	Polestar 3	0.2
85513-2	Floor mat front replace one side	1	Polestar 3	0.9

*Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.