



Chassis Advisory Notice 25-019
IMPORTANT CHASSIS INFORMATION
Daimler Truck North America Recall Campaign # D25R2

December 2025

«Name_»
«Address»
«City» «State» «ZIP»
«Country»

Dear Valued Dealer:

Please see the enclosed letter from Daimler Truck North America regarding recall campaign D25R2-Tie Rod Separation. Our records indicate that your vehicle is included in the population of affected vehicles.

For any questions regarding the Daimler Truck recall letter enclosed, please contact Daimler Warranty Campaigns Department at 800-547-0712. Please provide them with your Chassis VIN Number listed below and reference campaign number D25R2-Tie Rod Separation.

DTNA, LLC Chassis VIN:
Jayco Inc. Serial number of your Motorhome:

If you already had this DTNA Recall Campaign number D25R2 completed, please disregard this notice.

Sincerely,

Compliance Management
Jayco Motorized Division

**Daimler Truck
North America LLC**

Daimler Truck North America LLC
Warranty Campaigns Department
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s), see enclosed VIN list.

October 2025

D25R2

NHTSA #25V-604 (School Bus)

NHTSA # 25V-603 (Non-school Bus)

Subject: Tie Rod Separation

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its DETROIT™ Powertrain Division, has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 - 2026 Freightliner Custom Chassis (FCCC) S2C 106, MT45G, MT55G and S2RV 106, Freightliner (FTL) 108SD, 114SD, Business Class M2, eCascadia and Cascadia, Thomas Built Buses (TBB) SAF-T-LINER C2, SAF-T-LINER C2 JOULEY, SAF-T-LINER HDX and SAF-T-LINER EFX, and Western Star 47X and 49X vehicles. See below for additional detail on vehicle applicability:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
FCCC	S2RV 106 Cab & Chassis	2025	2026	5/16/2024	4/10/2025
FCCC	MT 45G	2025	2026	10/8/2024	5/15/2025
FCCC	MT 55G	2024	2026	8/28/2023	3/12/2025
FCCC	S2C 106 Cab & Chassis	2026	2026	2/7/2025	2/7/2025
FTL	BUSINESS CLASS M2	2024	2026	10/16/2023	9/5/2025
FTL	108SD	2026	2026	2/7/2025	2/10/2025
FTL	114SD	2025	2026	09/6/2024	3/25/2025
FTL	CASCADIA	2025	2026	11/4/2024	8/22/2025
FTL	eCASCADIA	2026	2026	2/18/2025	4/9/2025
TBB	SAF-T-LINER C2	2025	2026	3/13/2024	8/18/2025
TBB	SAF-T-LINER C2 JOULEY	2026	2026	3/28/2025	4/30/2025
TBB	SAF-T-LINER EFX	2026	2026	11/14/2024	11/14/2024
TBB	SAF-T-LINER HDX	2025	2026	10/30/2023	11/27/2024
WST	47X	2024	2026	11/13/2023	8/25/2025
WST	49X	2025	2026	7/2/2024	8/25/2025

The tie rod on the front axle may not have been installed properly, which can result in tie rod separation without warning and a loss of steering control, increasing the risk of a crash.

A Daimler Truck North America authorized service facility will inspect the installation of the tie rod. If necessary, a new tie rod assembly will be installed. The recall will take approximately 4 hours and will be **performed free of charge**.

Please contact an authorized Daimler Truck North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us>. Scroll down to "Locate a Dealer" and select the appropriate brand.

You may also confirm your vehicle's involvement in this recall at the following URL:
<https://dtna-dlinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7 a.m. to 4 p.m. Pacific Time, Monday through Friday, e-mail address: dtna-war-campaigns@daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If your manufacturer, distributor, or dealer fails to remedy the defect or noncompliance without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show

- The name and address of the person who paid for the repair
- The Vehicle Identification Number (VIN) of the vehicle that was repaired
- What problem occurred, what repair was done, when the repair was done
- Who repaired the vehicle
- The total cost of the repair expense that is being claimed
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt)

Reimbursement will be made by check from your Daimler Truck North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.

IMPORTANT CAMPAIGN NOTICE

CAMPAIGN: D25R2

SUBJECT: TIE ROD SEPARATION

This notice applies to your vehicle.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act

If you no longer own this vehicle or need to inform us of other changes, please note them below then sign and return this form in the enclosed business reply envelope.

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Safety Recall Notice

JAYCO INC BB
PO BOX 460
MIDDLEBURY IN 46540

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



Reason	VIN	Product S/N	Current Owner	Address
	4UZADVFC2TCWM4444	739912A0448966		
	4UZADVFC3TCWL1797	739912A0446642		

Signature

Date