

[25-01-068H-1 -Oil Pump Unit \(OPU\) Software Update - DTC U100787 \(Service Campaign TEK\) \(Posted 11.19.25\).pdf](#)

Hyundai Motor America (HMA) has re-launched Service Campaign TEK – Oil Pump Unit (OPU) Software Update – DTC U100787!

Revisions (reflected on Technical Service Bulletin (TSB) 25-01-068H-1):

- To add additional information for vehicles with active DTC U100787 in step 1 on page 4

A. Affected Vehicles:

- Certain 2025MY Tucson Hybrid (NX4 HEV) produced from 06/09/2025 – 07/16/2025
- Certain 2025MY Tucson Plug-In Hybrid (NX4 PHEV) produced from 06/18/2025 – 06/25/2025
- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine campaign applicability.

B. Campaign Description:

- Certain Tucson Hybrid (NX4 HEV) and Tucson Plug-in Hybrid (NX4 PHEV) vehicles may exhibit a condition where the Oil Pump Unit (OPU) prevents the Ready Lamp from turning on. Some vehicles may also display DTC U100787 (malfunction on CAN communication). **Technical Service Bulletin (TSB) 25-01-068H-1** provides instructions to update the Powertrain Control Unit (PCU) software.

C. Campaign Document(s):

1. TSB 25-01-068H

a. Available on [Hyundaidealer.com](#) > Service > HMA Tech Info > Campaign

D. Action Required:

1. Confirm VIN eligibility for campaign via WebDCS.
2. **Follow TSB 25-01-068H-1** to perform the service procedure to update the software.
3. **Submit campaign claim** once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers.

Thank you for your patience and understanding.

Warranty Campaign Team

Hyundai Motor America