



TECHNICAL SERVICE BULLETIN

Fan Speed Icon Changes To A Different Language Character Or Symbol

25-2576

26 November
2025

Model:

Lincoln 2023-2024 Corsair

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a different language character or symbol in place of the fan speed icon when changing the fan speed on the center display screen. This may be due to the software level installed in the APIM.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the service procedure to update the software level in the APIM.

Warranty Status: Warranty coverage limits and policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

Labor Times

Description	Operation No.	Time
2023-2024 Corsair: Check APIM Software Level Includes Time To Clear Codes And Add The Vehicle Story To The Warranty Claim	252576A	0.3 Hrs.
2023-2024 Corsair - Time To Program GWM Once (Claim With A, Cannot Be Claimed With B2 Or B3)	252576B1	0.5 Hrs.
2023-2024 Corsair - Time To Program GWM Twice (Claim With A, Cannot Be Claimed With B1 Or B3)	252576B2	1.0 Hrs.
2023-2024 Corsair - Time To Program GWM Three Times (Claim With A, Cannot Be Claimed With B1 Or B2)	252576B3	1.4 Hrs.
2023-2024 Corsair - Time To Program APIM Once (Claim With A, Cannot Be Claimed With C2 Or C3)	252576C1	0.8 Hrs.
2023-2024 Corsair - Time To Program APIM Twice (Claim With A, Cannot Be Claimed With C1 Or C3)	252576C2	1.6 Hrs.
2023-2024 Corsair - Time To Program APIM Three Times (Claim With A, Cannot Be Claimed With C1 Or C2)	252576C3	2.5 Hrs.
2023-2024 Corsair - Time To Program TCU Once (Claim With A, Cannot Be Claimed With D2 Or D3)	252576D1	0.1 Hrs.
2023-2024 Corsair - Time To Program TCU Twice (Claim With A, Cannot Be Claimed With D1 Or D3)	252576D2	0.3 Hrs.
2023-2024 Corsair - Time To Program TCU Three time (Claim With A, Cannot Be Claimed With D1 Or D2)	252576D3	0.3 Hrs.
2023-2024 Corsair - Time To Program IPC Once (Claim With A, Cannot Be Claimed With E2)	252576E1	0.1 Hrs.
2023-2024 Corsair - Time To Program IPC Twice (Claim With A, Cannot Be Claimed With E1)	252576E2	0.2 Hrs.

Repair/Claim Coding

Causal Part:	14G371
Condition Code:	04

Service Procedure

Confirm the APIM software version:

- While SYNC is powered up with ignition in run or accessory, go to the Settings selection on the center display screen.
 - Refer to the Owner's Manual if Settings cannot be found.
- Go to General Settings.
- Select About SYNC.
- Find the 5-digit SYNC 4 Software Version. Example: 25211

1. Check the current APIM software level. Is the version in the vehicle at 25211 or higher?

- (1). Yes - this article does not apply.
- (2). No - proceed to Step 2.

NOTE: The time required to complete this procedure varies depending on several factors including the number of module software updates required, available internet bandwidth, USB flash drive variability, and the potential that CAN flashing (software update via the DLC with FDRS) may be required. Connect to the internet with an ethernet cable, use a USB 3.2 Gen 2 or higher flash drive. When performing USB software updates, using high speed USB ports on the laptop is recommended for faster file transfer. Refer to WSM, Section 418-01A Module Configuration > General Procedures > Module Programming.

2. Run the "Read The Configuration Data" app in FDRS, located in Toolbox > Multi-Module tab.

3. Is there a software update available for any of the following modules?

- GWM
- APIM
- TCU
- IPC (2024 model year only)

- (1). Yes - proceed to Step 4.
- (2). No - this article does not apply.

4. Prepare and update the software for the GWM, APIM, and TCU. Refer to WSM, Section 418-01A Module Configuration > General Procedures > Module Programming.

5. Check the current APIM software level. Is the version in the vehicle at 25211 or higher?

- (1). Yes - proceed to Step 7.
- (2). No - proceed to Step 6.

6. Are there any updates available for the GWM, APIM, TCU and/or IPC?

NOTE: The option to update a module may not be available until other module(s) are updated to a certain level. The network test is a confirmation that all modules are at the latest available software. Some repairs may require multiple network tests to reveal all module dependent software.

- (1). Yes - proceed to Step 4.
- (2). No - if software level is not at 25211 or higher and there are no modules listed in Step 5 showing an available update, additional support may be required. Perform normal dealer internal escalation process outside this TSB. Proceed to Step 7.

7. Add the vehicle Story to warranty claim to support labor operations selected.

- (1). Identify the vehicle in PTS.
- (2). Under the diagnostics tab select vehicle history.
- (3). Select the programming date.
- (4). Select Story Creator.
- (5). Select the modules programmed.

(6). Click on Create Story.

(7). Copy the story to warranty comments.

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