

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2020-25MY Legacy & Outback Limited

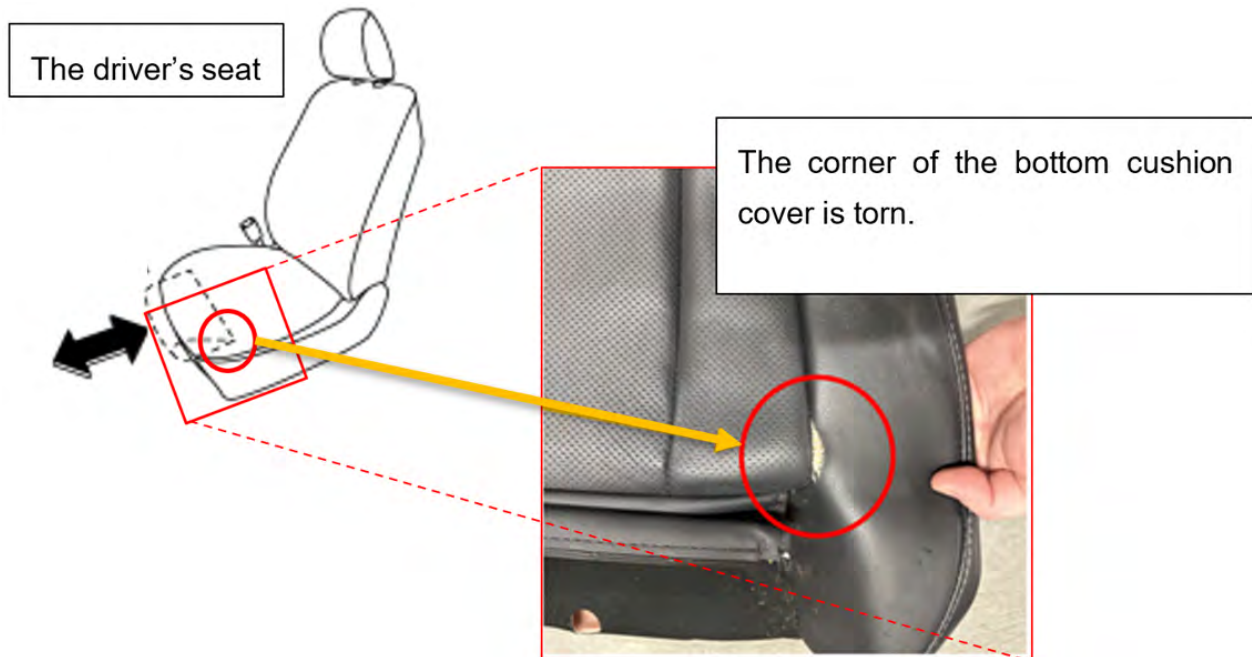
NUMBER: 12-273-25

SUBJECT: Front Driver Cushion Seat Cover / Design Change

DATE: 11/18/25

INTRODUCTION:

This bulletin announces a design change to the driver front lower seat cushion cover, addressing cases of tearing at the bottom corner of the cushion in vehicles equipped with a thigh extension. The updated seat cushion cover includes additional fabric at the high-stress areas to improve durability. If a tear is found at the bottom corner of the cushion, as shown below, follow the procedure outlined in this bulletin.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PRODUCTION CHANGE INFORMATION:

The new seat cover was incorporated into vehicle production as per the table below.

Model	Starting VIN
LEGACY	S3033775
OUTBACK	S3325463

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Description	Specification	Part Number
COVER-FRONT CUSHION,LEFT	LEGACY Color: PLATINUM	64140AN09CSM
	LEGACY Color: IVORY	64140AN09CSP
	LEGACY Color: BLACK	64140AN09CVI
	OUTBACK Color: PLATINUM	64140AN17CSM
	OUTBACK Color: IVORY	64140AN17CSP
	OUTBACK Color: BLACK	64140AN17CVI

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for the front seat cushion cover remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Body & Electrical/WIRING SYSTEM> SEATS > Front Seat

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
ONE FRONT SEAT COVER R&R (INCLUDES FRONT SEAT R&R)	A913-586	.8h	YAG-03

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.