



STAR ONLINE PUBLICATION

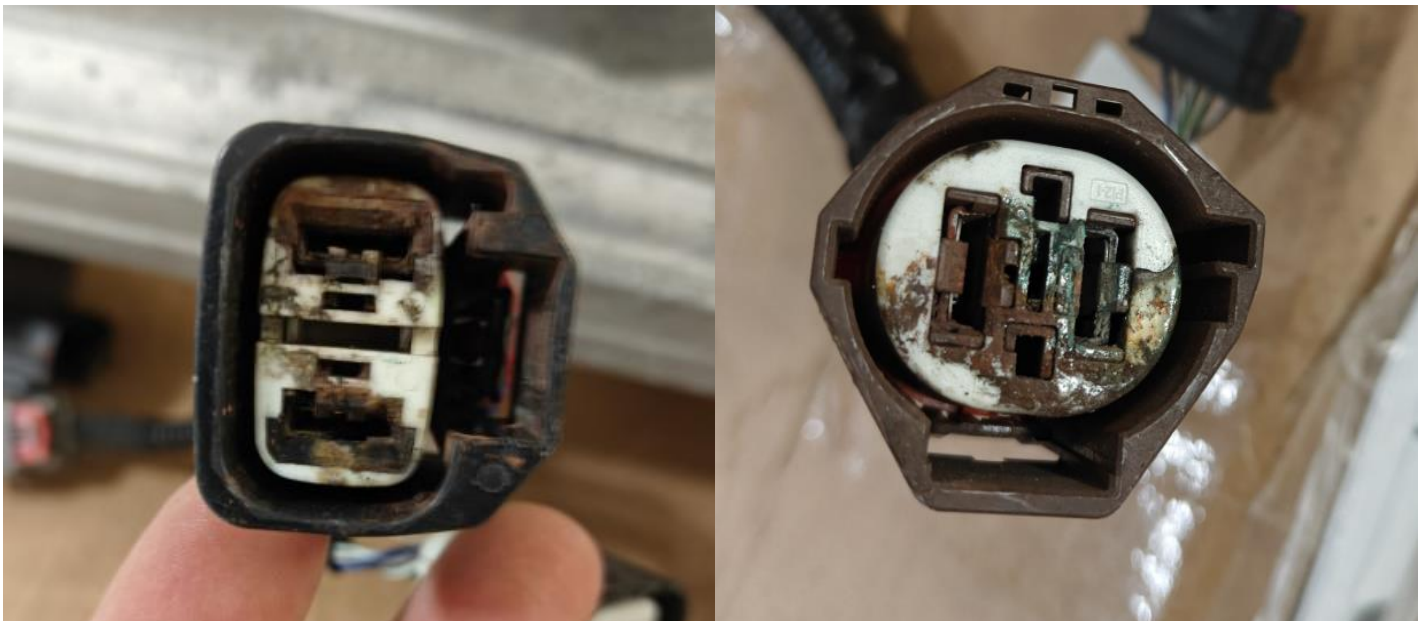


Case Number: S2519000012

Release Date: November 2025

Symptom/Vehicle Issue: Diagnostic Trouble Codes C2217 And Or C1592. Service Electric Power Steering Message On Cluster.

Discussion: When performing diagnostics and preliminary checks on the electric power steering (EPS), disconnect the large gauge C1 connector. Look for any signs of corrosion or water in the connector. If it does exist, inspect other connectors in the left side body harness for presence of water. Replace the EPS and if necessary, the left side body harness and the EPS jumper harness.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

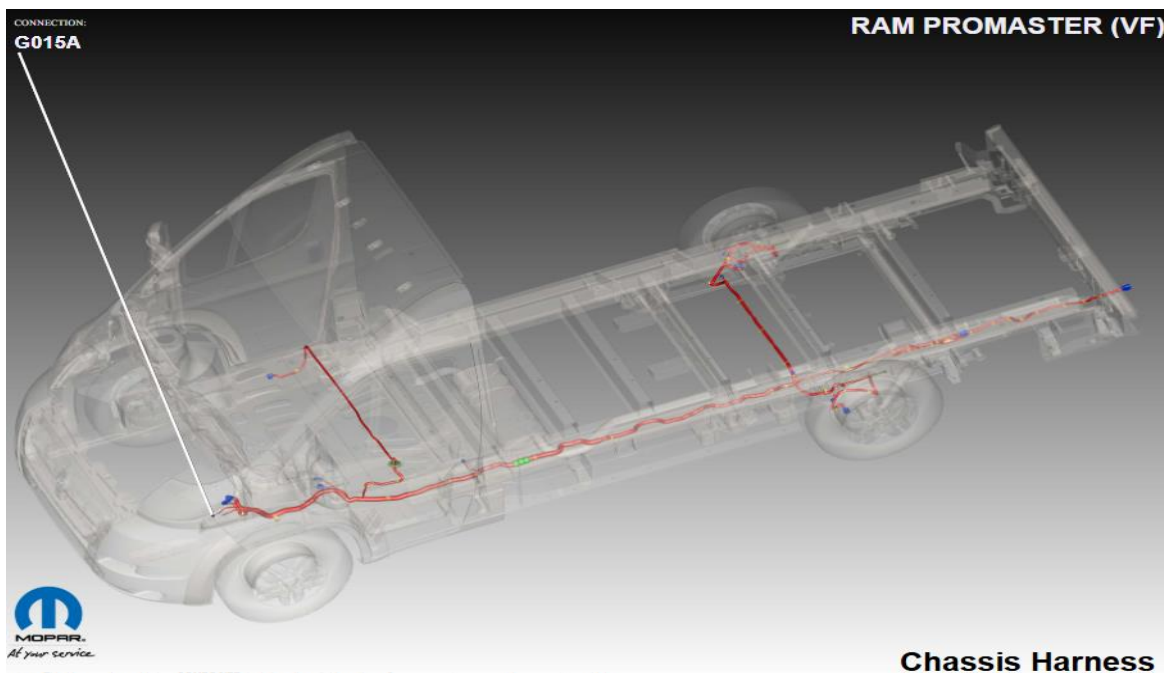
Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



STAR ONLINE PUBLICATION



After installing the repair parts, inspect ground location G015A. If the ground does not have heat shrink installed, disassemble the ground location and install dual layer heat shrink tubing (glue shrink tubing) on the wire crimp end of the ground eyelet to seal the connection. Ensure the contact area of the ground eyelet does not have glue or heat tubing on the contact surface.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.