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Case Number: S2523000065 Rev. A

Release Date: November 2025

Symptom/Vehicle Issue: Diagnostic Trouble Code DTC(s) C1593-00, C2217-00, U0131-00. and Service Electric Power Steering Messages.

Customer Complaint/Technician Observation: Customer complaint of Service Electric Power Steering message. Technician may find one or more of the following DTCs:

C1593-00 Steering Torque Sensor Circuit

C2217-00 Electric Power Steering Module Internal

U0131-00 Lost Communication With Power Steering Control Module "A"

Discussion: In addition to standard DTC trouble shooting process:

- Visually inspect the EPS torque sensor harness and nearby wiring for sign of rodent activity (as shown in pictures below).
- Pay close attention to the harness routing area where rodent access is most likely.
- If damage is found, follow appropriate repair or replacement procedures as outlined in Service Library. Refer to 29 - Non-DTC Diagnostics / Circuit Testing Procedures / Standard Procedure WIRE SPLICING

<<<**NOTE**>>> Rodent damage is not a warrantable condition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

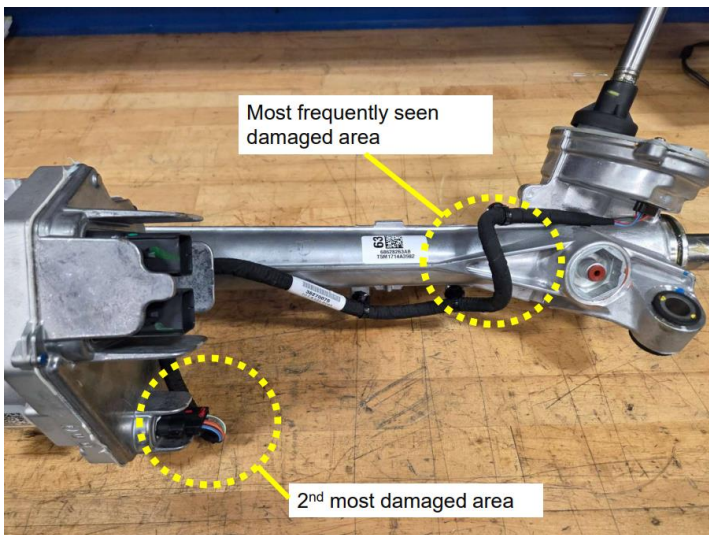
Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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In addition, do not disconnect or remove the connector for the steering torque sensor. It is not intended to be serviced, and permanent damage to the EPS can result.



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