

Technical Service Bulletin (TSB)
Flash: Body Control Module (BCM) Updates

REFERENCE:	TSB: 08-380-25 GROUP: 08 - Electrical	Date:	November 21, 2025	REVISION:	—
VEHICLES AFFECTED:	2025 (DT) RAM 1500 Pickup This bulletin applies to vehicles equipped with Proximity Approach/ departure Lamps (Sales Code LNR).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input checked="" type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input checked="" type="checkbox"/> IAP <input checked="" type="checkbox"/> EE <input checked="" type="checkbox"/> CH NOTE: This bulletin applies to the North America, South America, Enlarged Europe, Middle East & Africa, India & Asia Pacific and China markets.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: <ul style="list-style-type: none"> • The battery is draining from interior lighting. • Lock/unlock may not work on the key FOB. 				
CAUSE:	BCM software				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-239, date of issue November 21, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly reprogramming the BCM with the latest available software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-17-Z1	Inspect Software Level (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-17-Z2	Inspect and Reprogram Module (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

NOTE: For EE and MEA markets only, enter the RSU spending channel for the first 18 months from the date of issue, then apply the W24.

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

IMPORTANT! This bulletin is part of a multiple module bundle service action, utilizing a new LOP claim structure. The Primary LOP can only be claimed once per Repair Order. Each bulletin Related LOP will then be able to be claimed for performing each module update.

RELATED LOP:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-17-55	Reprogram Body Control Module (BCM) (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

NOTE: The Central ADAS Decision Module (CADM) must be updated to the latest available software at the conclusion of this repair procedure. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the BCM software.

1. Is the vehicle on the RSU VIN list?
 - YES >>> Proceed to [Step 2](#).
 - NO >>> Proceed to [Step 3](#).
2. Is the BCM updated to the latest version?
 - YES >>> This bulletin is complete. Use Inspect LOP (18-19-17-Z1) to close this active RSU.
 - NO >>> Proceed to [Step 3](#).
3. Reprogram the BCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
4. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
5. Verify the CADM is programmed with the latest available software. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the BCM software.

NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-1 or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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