

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 220-2002
EXPIRATION DATE: November 30, 2026

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

November 2025

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2026 APEX Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue. **This TSB should be performed as soon as possible on any affected units in your stock inventory and most importantly before the vehicle is sold retail. This TSB will expire on November 30, 2026.**

WHAT IS THE ISSUE?

There are 3 screws located under the fresh water tank that may puncture the tank when the tank is filled or being filled and cause it to leak.

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8205

DEALER REPAIR CODES:


PRIOR AUTHORIZATION IS REQUIRED

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
220-2002	SB-729-05-00-004768	INSPECTION ONLY	.10 HRS
220-2002	SB-729-09-00-004769	INSPECTION AND REMEDY	2.5 HRS

Sincerely,

Forest River, Inc.
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 220-2002 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): APEX Model(s): SEE BELOW Model Year(s): 2026	Repair Code: SB-729-09-00-004769 Allotted Time: 2.5 HRS Inspection Code: SB-729-05-00-004768 Allotted Time: 10 HRS
	Concern: FRESH WATER TANK MAY LEAK	Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: SEE BELOW Part(s) Return: NO

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

2026 APEX MODELS: APTT241BHS, APTT242BARV, APTT244RBS, APTT246BARV, APTT291TBSS

INSPECTION:

STEP 1: REMOVE THE FRONT SCREWS OF THE UPPER UNDERBELLY WHERE THE FRAME DROP MEETS THE UPPER FRAME (REFER TO FIGURE ONE)

STEP 2: PULL DOWN FRONT EDGE OF UNDERBELLY AND INSPECT THE FRESH TANK ABOVE ANY CENTER LOCATED SCREWS FOR POTENTIAL DAMAGE. (REFER TO FIGURE 2)

A. IF NO DAMAGE IS FOUND PROCEED TO STEP 3.

B. IF DAMAGE TO THE TANK IS FOUND, CONTACT CUSTOMER SERVICE AND ORDER A NEW TANK. REPLACE THE TANK AND MOVE ON TO STEP 3.

STEP 3: LAY A 5' SECTION OF LEG RAIL UP INTO THE FRONT CORNER AND ATTACH THE LEG RAIL TO THE FRONT FRAME SECTION HORIZONTALLY (NOT VERTICALLY) USING THE EXISTING SELF-TAPPING SCREWS, PINCHING THE FRONT EDGE OF THE UNDERBELLY IN BETWEEN THE TWO. (REFER TO FIGURE 3 TO SEE FINAL RESULT)

IF ANY PARTS OR MATERIAL IS NEEDED, PLEASE CONTACT APEX PARTS DEPARTMENT

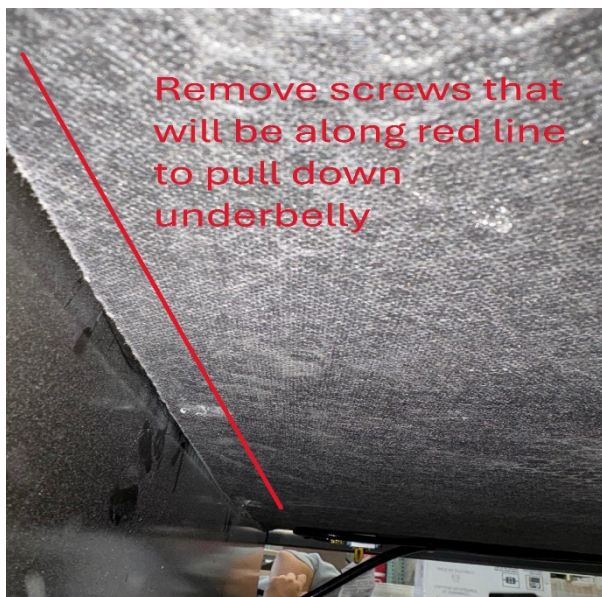


FIGURE 1

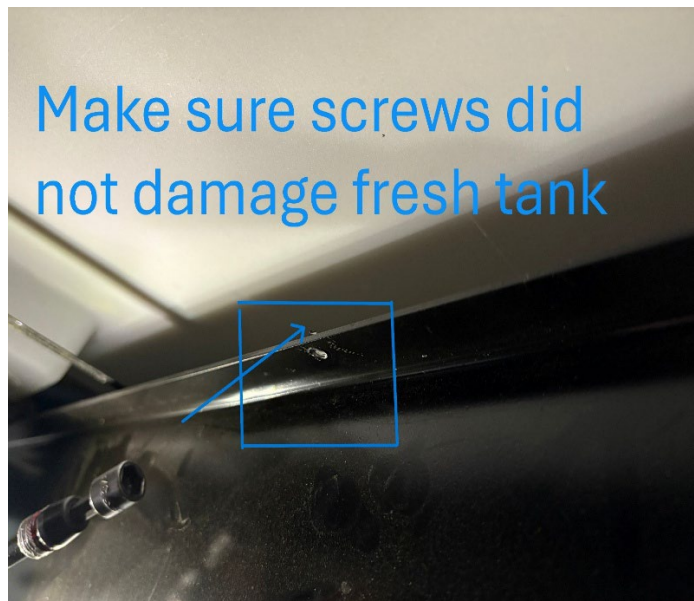


FIGURE 2

TECHNICAL SERVICE BULLETIN 220-2002 REMEDY INSTRUCTIONS


 FOREST RIVER	Make(s): APEX Model(s): SEE BELOW Model Year(s): 2026	Repair Code: SB-729-09-00-004769 Allotted Time: 2.5 HRS Inspection Code: SB-729-05-00-004768 Allotted Time: 10 HRS
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FIGURE 3

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<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

November 2025

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

Forest River is alerting you to an issue involving certain 2026 APEX Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

There are 3 screws located under the fresh water tank that may puncture the tank when the tank is filled or being filled and cause it to leak.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. **This TSB will expire on November 30, 2026.**

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is 2.5 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8205

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

APEX
423 N Main St.
Middlebury, IN 46540

Sincerely,

Forest River, Inc.
Office of Corporate Compliance