

Customer Notification

Corporate Compliance
Po Box 30
MIDDLEBURY, INDIANA 46540-9218



INTERIM DEALER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW
WHEN THE REMEDY IS AVAILABLE

FOREST RIVER ID: 05-1985
INTERNATIONAL RECALL: 25509/25V502
SERVICE CAMPAIGN: B000082

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

November 2025

This Notice applies to your vehicle VIN listed above.

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Dear Forest River Customer:

Forest River Bus is alerting you to a International Recall 25509/25V502 involving certain 2020-2024 Starcraft Allstar XL and 2024-2025 Champion Defender Transit Buses. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

On certain vehicles, brake fluid may be present in the brake pressure switch and wire harness. As a result, the brake switch could short circuit.

Note: This recall is an expansion of recall 23517 (Transport Canada recall no. 2023-321). Certain vehicles repaired under that recall require a second repair. A short circuit can cause wiring to overheat and create the risk of a fire, even while the vehicle is parked and turned off.

OWNERS AND DEALERS: WHAT SHOULD YOU DO?

A final remedy has been determined. Parts are on order, but availability is currently unknown. A second notice will be sent to you, once the free remedy is available.

To reduce the safety risk, International Motors advises that you should park your vehicle outdoors and away from other vehicles or structures until the recall repairs have been completed.

Forest River will notify owners by mail and advise you to take your vehicle to an authorized service facility to replace the brake pressure switch and wire harness. Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River Bus, LLC.
Office of Corporate Compliance

IMPORTANT SAFETY RECALL 25509**SEPTEMBER 2025****INTERIM NOTICE****NHTSA RECALL NO. 25V502****THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.**

Dear International Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC* has decided that a defect which relates to motor vehicle safety exists in certain 2018 thru 2025 International® MV® Series trucks built 10/25/2017 thru 6/24/2024, 2018 thru 2024 International® 1300 Series trucks built 11/29/2017 thru 6/14/2023 and 2018 thru 2019 International® 4300 Series trucks built 9/20/2017 thru 1/9/2019, with feature codes 0004198, 0004240 (Brake system, hydraulic with Hydromax brake booster). Model specific data below:

REASON FOR THIS RECALL

The brake pressure switch may allow brake fluid to seep past the diaphragm seal into the brake pressure switch electrical connector and associated fuse which can short the switch and/or fuse.

RISK TO MOTOR VEHICLE SAFETY

A shorted switch or fuse may cause the circuit to generate excessive heat which can result in a fire, increasing the risk of property damage or personal injury to the operator.

DEFECT REMEDY

You may already have been contacted about a similar Safety Recall 23517 (NHTSA 23V-397) in 2023. Any vehicle remedied under that recall also requires this recall remedy to be performed.

A final remedy has been determined. Parts are on order, but availability is currently unknown. A second notice will be sent to you, once the free remedy is available.

ACTIONS YOU SHOULD TAKE

Until the remedy can be performed, vehicle owners are advised to park their vehicles outdoors.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825. International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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INTERIM OWNER NOTIFICATION

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WHEN THE REMEDY IS AVAILABLE

FOREST RIVER ID: 05-1985
INTERNATIONAL RECALL: 25509/25V502

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

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