



SIM 51 02 25

SERVICE ACTION: REPLACE THE LATCH THAT SECURES THE TAILGATE

2025-11-06

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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This Service Information bulletin (Revision 01) supersedes SI M51 02 25 dated February 2025

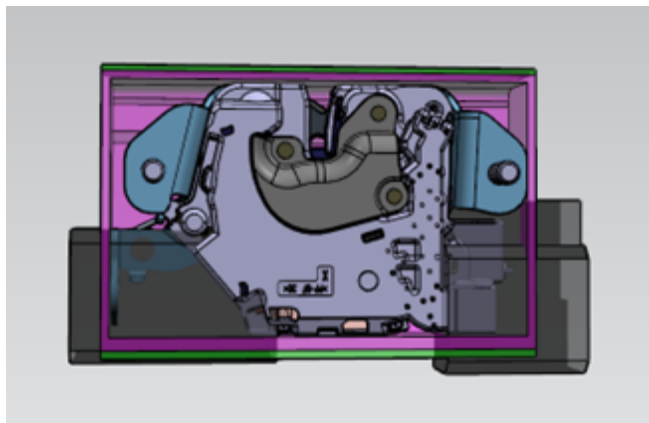
What's New:

- The Parts and Claim Information sections have been updated.

MODEL

E-Series	Model Description	Production Date
U25	MINI Countryman	June 18, 2024 – August 9, 2024

SITUATION



Due to changes in the opening mechanism of the tailgate's latch, it is possible that the tailgate may not completely lock after closing.

CORRECTION

Replace the tailgate's latch.

PROCEDURE

Replace the latch that secures the tailgate following the repair instructions listed in ISTA/AIR 51 24 100.

PARTS INFORMATION

Use and invoice the part number below that was used to repair the vehicle.

Note: If the trunk's latch cannot be replaced due to lack of parts availability, the customer must be informed of the pending reworking measure upon vehicle delivery. An appointment must be made with the customer for the reworking.

Part Number	Description	Quantity
51 24 5B539E4	Lock, trunk lid	1
Or:		
51 24 5B7B6D1	Lock, trunk lid	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair

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instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and the part number listed above that applies.

Repair Code:	0051180600	U25 Replace tailgate lock
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 78 509	Renew tailgate lock	As applicable

Or:

The vehicle arrives at your dealer and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 78 009	Renew tailgate lock	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician's RO notes, and in the claim comments (For example: M51 02 25 Replace tailgate lock WP 1), unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

