

# CUSTOMER SATISFACTION NOTIFICATION

NORTH AMERICA

## Purge Valve Hose



FCA US LLC

Reference: 90C



2025 (WS) Grand Wagoneer/ Wagoneer



2025 (DT) Ram 1500 Pickup

Template Version 1.8

Revision	Edition	Detail
0	13 November 2025	Initial Version.

### SYMPTOM DESCRIPTION

The purge valve hose on about 15,000 of the above vehicles may become disconnected from the intake manifold or the purge solenoid. This condition can cause an engine misfire, rough running and hard starting. In addition, the Malfunction Indicator Lamp (MIL) may illuminate on the instrument panel cluster.

### SCOPE

This campaign applies only to the above vehicles equipped with a 3.0L GMET6 HO engine (sales code EFC).

NOTE: Some vehicles above may have been identified as not involved in this campaign and therefore have been excluded from this campaign.

**IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Dealers should complete this campaign service on these vehicles before retail delivery.** Dealers should also perform this repair on vehicles in used vehicle inventory and those vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

### REPAIR TO BE PERFORMED

Replace the purge solenoid hose by following the directions outlined in the Service Procedure below.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Replace Purge Valve Hose	25-90-C1-82	0.3hrs

**NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete claim processing instructions.**

### PARTS INFORMATION

Qty	Part Name	Part No.
1	Purge Hose	CCBS90C1AE
1	04275086AE	Authorization Modification Label

### PARTS RETURN

No parts return required for this campaign.

### SPECIAL TOOLS

No special tools required to perform this service procedure.

### DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

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### Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

### Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "**Service**" tab and then click on "**Global Recall System.**" Your dealer's

VIN list for each campaign displayed can be sorted by: those vehicles that were unsold at campaign launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers should perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this notification only and is strictly prohibited from all other use.*

### Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Service / Field Operations FCA US LLC

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**Service Procedure**

1. Release and open the hood.
2. Remove the four push-on engine cover fasteners (Figure 1).

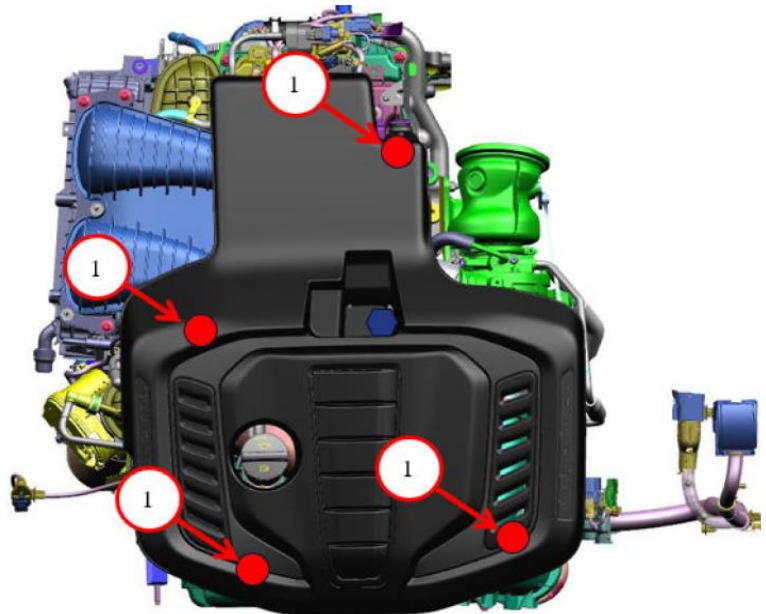


Figure 1 – Engine Cover Removal

3. Remove the bolted engine cover fastener (Figure 2).

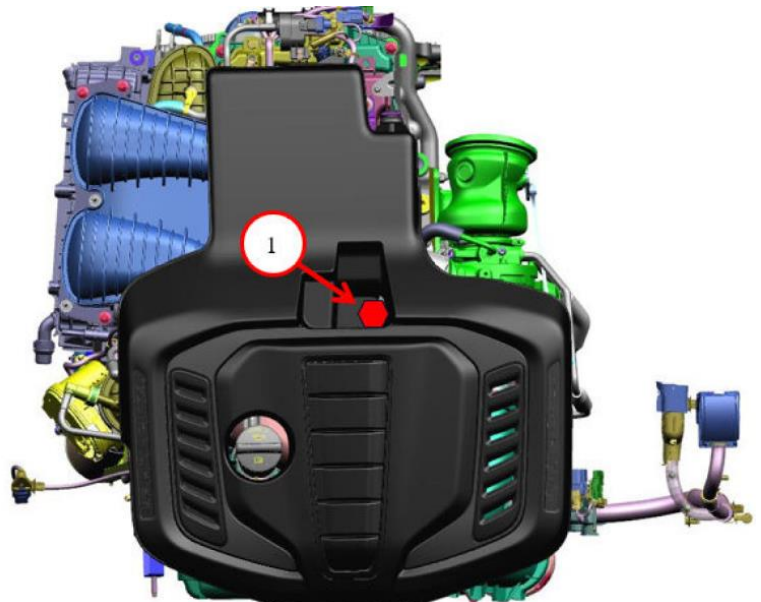
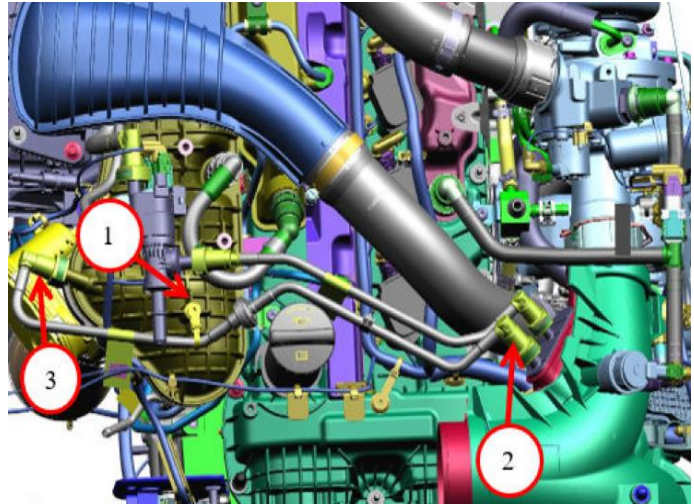


Figure 2 – Bolted Engine Cover Fastener Location

Reference: 90C

**Service Procedure [Continued]**

4. Remove the tree clip (1) (Figure 3).
5. Disconnect the canister purge hose quick connect at the Ejector-T (2) (Figure 3).
6. Disconnect canister purge tube quick-connect at the intake manifold (3) (Figure 3).
7. Remove and **DISCARD** the purge hose.
8. Install the **NEW** purge hose.
9. Connect the purge hose quick connect at the intake (3) (Figure 3).
10. Connect the purge hose quick connect at the Ejector-T (2) (Figure 3).



**Figure 3 – Purge Hose**

11. Push in the tree clip (1) (Figure 3).
12. Position the engine cover into position and firmly press into place.
13. Install and tighten the bolted engine cover fastener to 5.5N·m (49In. Lbs.) (Figure 2).
14. Start the engine verify no vacuum leaks.
15. Connect the wiTECH micro pod II to the vehicle data link connector.
16. Place the ignition in the “**RUN**” position.
17. Open the wiTECH 2.0 website.
18. Enter your “**User id**” your “**Password**” and your “**Dealer Code**”, then select “**Finish**” at the bottom of the screen.
19. Select “**View DTC’s**”.
20. Select the “**Clear All DTCs**” tab, then click “**Clear All DTCs**” and then select “**Close**”. It may be necessary to cycle the ignition OFF to RUN to clear the codes.
21. Turn the ignition to the “**OFF**” position and then remove the wiTECH micro pod II device from the vehicle.
22. Complete Proof of Correction Form for California Residents:

This recall is subject to the **State of California Registration Renewal/Emissions Recall Enforcement Program**. Complete a Vehicle Emission Recall Proof of Correction Form (**Form No. 81-016-1053**) and **supply it to vehicle owners residing in the state of California** for proof that this recall has been performed when they renew the vehicle registration.

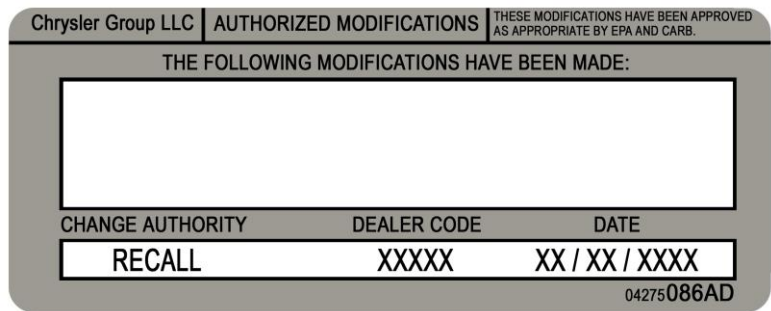
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Process Steps to obtain the California Proof of Correction form:

- a. Access the “**DealerCONNECT**” website.
- b. Select the “**Service**” tab.
- c. Under the “**Publications**” heading, select the “**ePublishing**” link.
- d. Sign in using your **Dealer Code** and **Password**.
- e. Select the “**Proof of Correction form**”.

**Install the Authorized Modifications Label:**

Type or print (with a ballpoint pen) the necessary information shown in Figure 4 onto the Authorized Modifications Label. Then attach the label near the VECI label.



The image shows a rectangular label with a grey border. At the top left, it says "Chrysler Group LLC". To its right, in a larger font, is "AUTHORIZED MODIFICATIONS". Further right, in a smaller font, is "THESE MODIFICATIONS HAVE BEEN APPROVED AS APPROPRIATE BY EPA AND CARB.". Below this header, it says "THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:". Underneath is a large empty rectangular box for writing. Below the box is a table with three columns: "CHANGE AUTHORITY", "DEALER CODE", and "DATE". The first row of the table contains the text "RECALL", "XXXXX", and "XX / XX / XXXX". At the bottom right corner of the label, the number "04275086AD" is printed.

CHANGE AUTHORITY	DEALER CODE	DATE
RECALL	XXXXX	XX / XX / XXXX

**Figure 4 – Authorized Modifications Label**

- 22. Return the vehicle to the customer.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

90C

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403.** An agent can confirm part availability and help schedule an appointment
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

#### DEALERSHIP INSTRUCTIONS

Please reference CSN 90C.

## CUSTOMER SATISFACTION NOTIFICATION

### Purge Valve Hose

Dear [Name],

At FCA US LLC, we recognize that the success of our business depends on the satisfaction of our customers. We are constantly monitoring the quality of our products and looking for opportunities to improve our vehicles even after they are sold. Because your long-term satisfaction is important to us, we are contacting you on important improvements we would like to make to your vehicle <sup>[1]</sup>. This will be done at no charge to you.

We are recommending the following improvements be performed on certain [2025 Model Year (WS) Wagoneer/Grand Wagoneer, (DT) Ram 1500 Pickup] vehicles equipped with a 3.0L GMET6 HO engine.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The purge valve hose on your vehicle may become disconnected from the intake manifold or the purge solenoid. This condition can cause an engine misfire, rough running and hard starting. In addition, the Malfunction Indicator Lamp (MIL) may illuminate on the instrument panel cluster.

#### HOW DO I RESOLVE THIS CUSTOMER SATISFACTION NOTIFICATION?

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the purge valve hose. The estimated repair time is about 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

#### CALIFORNIA RESIDENTS

The State of California requires the completion of this emission recall repair prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the Customer Satisfaction Notification service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the Customer Satisfaction Notification has been performed.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[2]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the repair performed.

We apologize for any inconvenience, but are sincerely concerned about your satisfaction. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.