



## STAR ONLINE PUBLICATION



**Case Number: S2521000004**

**Release Date: November 2025**

**Symptom/Vehicle Issue:** The customer is experiencing a "clicking" noise during turns while driving on WL vehicles

**Diagnosis:** Prior to any replacement of parts, please record the residual torque value of the halfshaft hub nut to see if it meets the Service Library specification. Please attach your initial torque reading on the vehicle work order

**Repair Procedure:** Please follow the service torque specs found under Service Library, Service Info/03 - Diff & Driveline/SHAFTS – Axle/Drive/Half - Front Halfshaft. If re-torquing the axleshaft hub nut does not resolve the concern. Then replace the halfshaft and confirm the green Xylan washer is present and not damaged



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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