



STAR ONLINE PUBLICATION



Case Number: S2508000099

Release Date: November 2025

Symptom/Vehicle Issue: Trailer Light Check Appears on Vehicles Not Equipped With the Option

Customer Complaint/Technician Observation: The customer complains of a trailer light check after a recent service repair. The Technician observed the vehicle is not equipped with the option for trailer light check JJ1 and the vehicle is equipped with sales code R05 - R1 low radio.

Discussion: On some vehicles the trailer lamp check may have become enabled after a reset service action. To reset the vehicle, use the scan tool to disable the feature, see the below.

The screenshot displays the STAR Online interface. The top section, titled "Vehicle Selection", shows a selected vehicle: "2026 RAM 2500 PICKUP 6.7L I6 CUMMINS HO TURBO DIESEL ENG". Below this, the VIN (3C6UR5RL0TG204239), Device Name, Connection Time (04:20:38 PM), and Device Serial Number (MDP 706734) are listed. On the right, there are four counters: 11 DTCs, 0 Flashes, 0 Recalls, and 0 RSUs. The bottom section, titled "Action Items", shows a network diagram with various components. A blue box labeled "Select IPC" has a red arrow pointing to a component labeled "IPC" in the diagram.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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The screenshots illustrate the process of configuring IPC Customer Programmable Features:

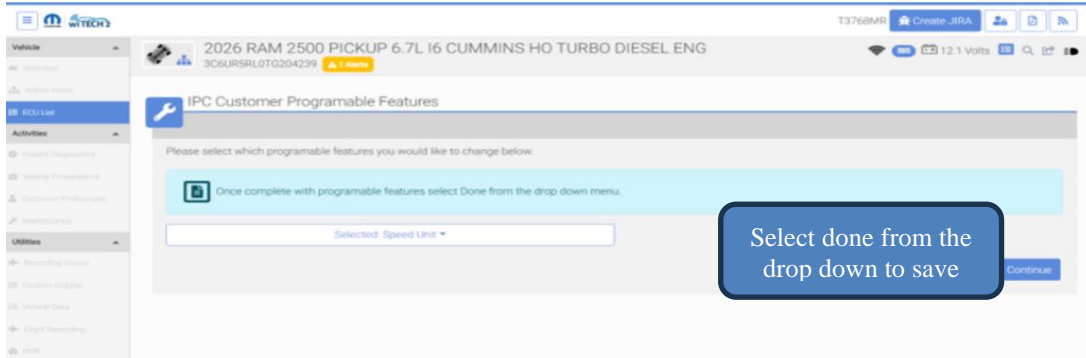
- First Screenshot:** Shows the 'IPC' configuration page with the 'Misc Functions' tab selected. A red box highlights 'IPC Customer Programmable Features' in the left sidebar, and a blue callout box points to it with the text: "Open the MISC folder – select the IPC Customer Programmable Features".
- Second Screenshot:** Shows the 'IPC Customer Programmable Features' configuration screen. A list of features is displayed, with 'Trailer Light Check' highlighted by a red box. A blue callout box says: "From drop down select Trailer Light Check - Continue". The 'Continue' button is also highlighted with a red box.
- Third Screenshot:** Shows the same configuration screen with a 'Please choose an option below.' prompt. The 'Disable' button is highlighted with a red box, and a blue callout box says: "Select Disable".

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Turn the ignition off – open and shut the door to allow a sleep cycle, test the operation. If the condition still appears use the reset cluster to complete.

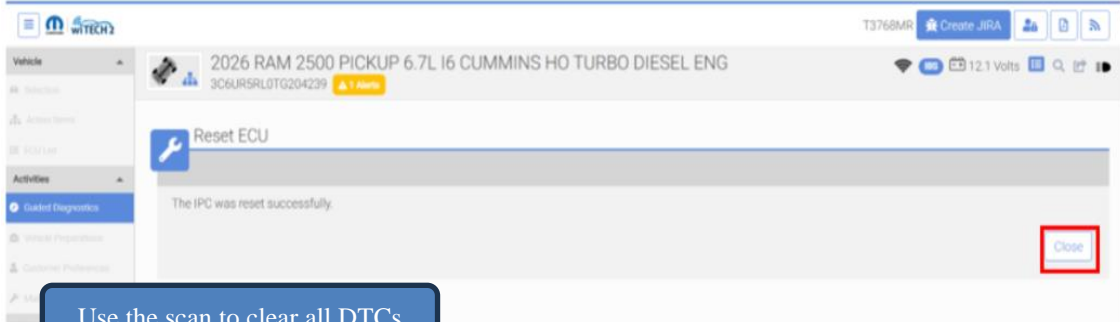
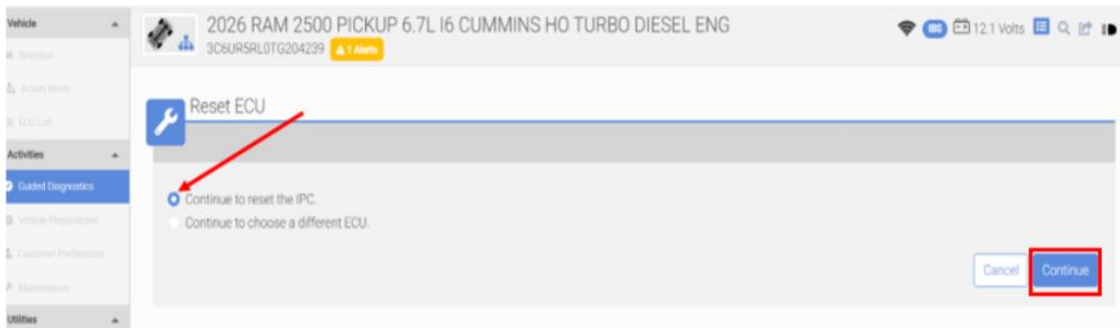
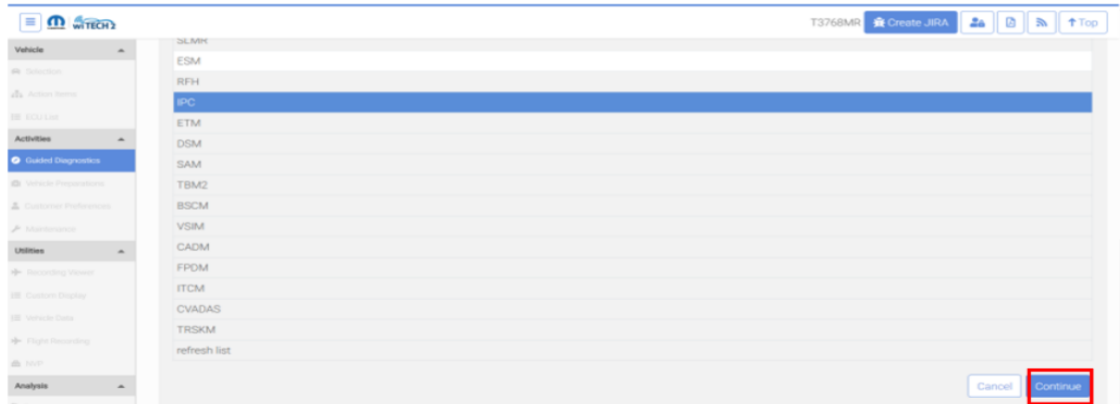


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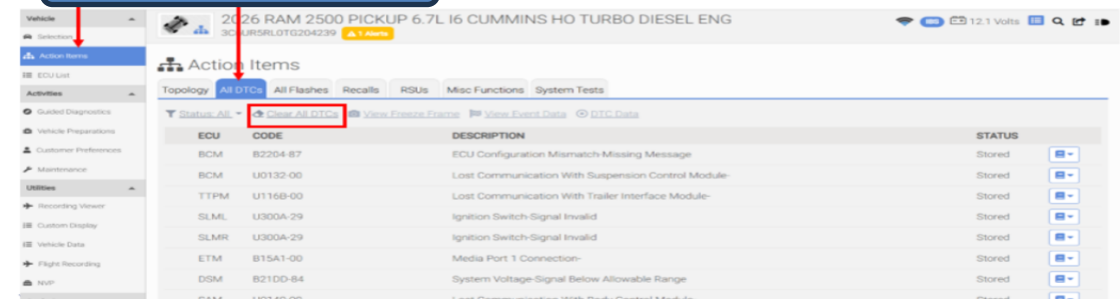
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Use the scan to clear all DTCs



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