



IMPORTANT CUSTOMER SATISFACTION CAMPAIGN

This notice applies to your vehicle. Refer to the provided list.

Original Equipment Manufacturer Customer Satisfaction Campaign benefiting Altec installed equipment.

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists. This condition relates to the operation or customer satisfaction of the unit when equipped with an Altec aerial device or equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3261-A

Battery Interconnect Cable

International - Important Safety Recall 25513 — NHTSA 25V534

Units Affected: Certain 2026 International® MV™ Series trucks built 3/3/2025 through 6/11/2025 with 25” Battery Boxes and/or certain feature codes (refer to page 2). Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

International has decided a defect which relates to motor vehicle safety exists in your vehicle with the VIN shown in the attached list.

Refer to the included communication from International for more information.

Customer Action: Follow the guidance in the included communication from International.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	NA
Repair labor	NA
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Kit instructions	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	NA	NA	NA

OCTOBER 2025**IMPORTANT SAFETY RECALL 25513****NHTSA RECALL NO. 25V534****THIS NOTICE APPLIES TO YOUR VEHICLE IDENTIFIED ON THE ENCLOSED CARD.**

Dear International Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

International Motors, LLC* has decided that a defect which relates to motor vehicle safety exists in certain 2026 International® MV™ Series trucks built 3/3/2025 thru 6/11/2025 with 25" Battery Boxes and/or feature codes listed below:

- MV™ models with 25" Battery Boxes (0008VUX,0008VUY,0008VUG,0008VVH,0008VUW,0008VVG)
- 2 Battery System in All Boxes with Jump Start Stud (0008WBW), which codes an auxiliary 3/8" post on the battery interconnect
- 3 Battery System in Right Side Battery Boxes (0008VUX,0008VUG, or 0008VVH) with Jump Start Stud (0008WBW)
- 3 Battery System in Left Side Battery Boxes (0008VUY,0008VUW, or 0008VVG) with Jump Start Stud (0008WBW) & PDM (0508093)
- 3 Battery System in Left Side Battery Boxes (0008VUY,0008VUW, or 0008VVG) with Disconnect Switch (0008RMH or 0008XHD)

REASON FOR THIS RECALL

Manufacturing variation can allow for contact between battery interconnect cable with auxiliary stud and hold down bracket.

RISK TO MOTOR VEHICLE SAFETY

When contact between these components occurs, a short circuit can develop which may generate excessive heat, which can result in a fire, increasing the risk of property damage or personal injury to the operator.

DEFECT REMEDY

The repair will involve installing 3 wind laces on the battery hold down for insulation, adding a J-bolt between each battery for spacing, and checking for 3 mm terminal clearance after torquing. The repair will be performed free of charge and takes approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at

<https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825; or find the nearest Love's centerat <https://www.loves.com>. Love's and Speedco locations in Texas and Louisiana cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 03/01/2025 thru 10/31/2025. Present your original repair paperwork and proof of payment to any International® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that International Motors, LLC has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

International Motors, LLC requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.