



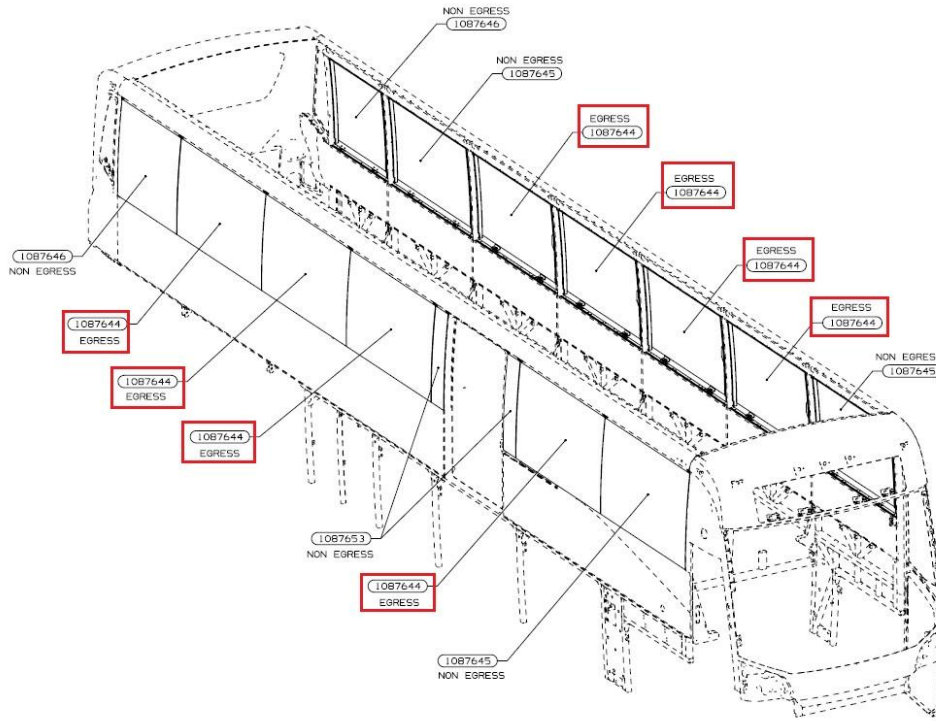
INSTRUCTION TO SERVICE

ITS-61463		10/22/2025
SECTION:	460-Windows	
SUBJECT:	Passenger egress window striker pin failure during the window closure.	
ISSUE:	Passenger egress window striker pin failure due to welding error.	
CORRECTIVE ACTION:	Replace potentially faulty egressing window striker pins with certified parts.	

ITS-61463

Ref. NHTSA Recall No.	Ref. Transport Canada Recall No.
Not Applicable	Not Applicable

THIS ITS DOCUMENT SHOULD BE RETAINED AND REFERRED TO FOR FUTURE MAINTENANCE UNTIL THE NEW FLYER PARTS AND/OR SERVICE MANUAL IS UPDATED TO REFLECT WORK DONE AS A RESULT OF THIS DOCUMENT. ENSURE THAT THIS DOCUMENT IS AVAILABLE FOR PARTS AND MAINTENANCE STAFF GOING FORWARD.



Window location reference.

NOTE: If the existing striker pin assembly has “MM” stamped under the bumper, no need to replace. If the striker pin assembly do **NOT** have “MM” stamp under the bumper, proceed to the instructions below.



Striker pin assembly identification marks.

PROCEDURE:

NOTE: Use figure 1 for steps 1 through 5 for references.

1. Using a marker, mark location of strike bracket.
2. Use center punch to remove center of rivet.
3. Use ¼ inch drill bit and cutting fluid to drill out remaining rivet.
4. Position new striker pin assembly (item #1) to the marked location from step 1. Secure striker pin assembly using 1/4" rivet tool to install new ¼ inch rivets (item #2).
5. Repeat steps 1 through 4 for all striker pin assemblies.

NOTE: If using Arow PN: AR0016873, striker pin assembly, swap out the bumper and locknuts to the new striker pin assembly.

6. Close window and adjust bumper as follow:
 - a. Loosen the jamb nut and make sure the bumper is adjusted back so that it will not contact the window when closed.
 - b. Close the window. Make sure that both stages of each latch are locked.
 - c. Adjust the bumpers out until they contact the window frame.
 - d. Open the window.
 - e. Turn each bumper an additional 1/16th to 1/8th of a turn.
 - f. Tighten the jamb nuts while keeping the bumpers from turning.
 - g. Close the window and verify that both latches are fully locked.
 - h. Bumper adjustment complete.



Figure 1: Striker pin bracket assembly installation reference.



LABOUR ESTIMATE				
	Operation	Number of Technician(s)	Hours	Labor Time T X HR
1	Replace passenger egressing window striker pins.	1	1.5	1.5

PARTS REQUIRED					
Item	Part Number	Description	Qty. per Coach	Units	Notes
1	986609	ASSY-STRIKER WINDOW LATCH AROW	16	EA	Arow #AR0016872
2	19-13-169	RIVET-MONOBOLT, 1/4 DIA	32	EA	
3	AR0016873	STRIKER PIN ASSY-W/OUT BUMPER	16	EA	Arow PN.

TOOLS REQUIRED		
Item	Description	Notes
1	Center Punch	
2	Drill Bit Set for Stainless Steel	
3	Cutting Fluid	
4	1/4" Rivet Tool	
5	7/16" Wrench (X2)	
6	Permanent marker (Sharpie)	