



Service Bulletin

Bulletin No.: PIC6627B

Date: November, 2025

PRELIMINARY INFORMATION

Subject: Wireless Charger Icon Appears Charging When No Phone In Charger

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2026		All	All	All	All
Chevrolet	Colorado	2025		All	All	All	All
Chevrolet	Equinox EV	2025		All	All	All	All
Chevrolet	Traverse	2026		All	All	All	All
GMC	Acadia	2026		All	All	All	All
GMC	Canyon	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	K4C
Condition	A customer may mention that the wireless charger is always flickering on/off when no phone is on the charger.
Cause	This is due to an incompatible Radio and Wireless Charging Module (WCM) software version.

Correction

For Canyon/Colorado and Equinox EV - Reprogram the T22 Wireless Charging Module. USB Update and reprogram the A11 Radio.

For Acadia, Enclave and Traverse, review the notes below

Do not replace any parts or program any modules to address this issue.

Engineering is currently investigating. In the meantime, please continue to drive your vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

Updated Software and Calibrations will be available in the form of an OTA update or Service Programming in the future.

Please inform the customer to accept any future OTA updates for their vehicle.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3481388*	Verify wireless phone charging indicator malfunction.	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	10/30/2025 - Created On 1/11/2025 - Updated for Equinox EV Correction 11/13/2025 - Updated Correction and Models.

