



# Service Bulletin

Bulletin No.: PIC6619A

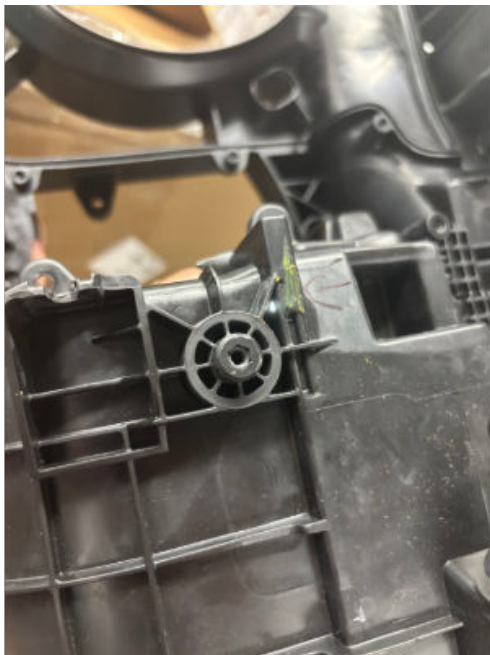
Date: November, 2025

## PRELIMINARY INFORMATION

**Subject: Passenger Floor Wet / Condensation Leaking From The HVAC Case Assembly**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2025		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	CJ2 CJ4
<b>Condition</b>	Some customers may comment that the passenger floor is wet due to condensation water leaking from the HVAC case assembly.
<b>Cause</b>	The cause of this condition could be a poor casting of the HVAC case assembly, see photos below.



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### Correction

To repair this concern, replace the HVAC case assembly.

### Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4414470	Air Conditioning Evaporator and Blower Case Replacement - Lower Case and Middle Scroll	Use Published Time

### Additional SI Keywords:

leak, leaks, condensation, floor, AC, air conditioning

Version	2
Modified	09/08/2025 - Created on. 11/12/2025 - Updated labor operation