

Volvo Car USA LLC

Technical Journal

Technical Journal Title ACC with trailer or bike carrier		Ref. No. TJ 37410.1.0	
Issuer (Dept.) Technical Service		Issue Date 9/29/25	Status Date 10/6/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3872	
Function Description Collision avoidance		Page Page 1 of 2	

DESCRIPTION:

If a customer complains of a message on CSD stating the ACC/PA is not available with a trailer or bike carrier, follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
AQ	Cruise control/Does not engage
64	Pilot assist/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2024-2026		-	202336-202539
417							2025-2026		-	202509-202539

SERVICE:

A software solution was released in 2025 week 40, with version 1.7.1. If urgent, perform a software upgrade according to TJ 31543.

Note: After the upgrade, only ACC will be available when a trailer or bike carrier is connected. PA will remain unavailable.

Abbreviations:

CSD = Centerstack Display
 ACC = Adaptive Cruise Control
 PA = Pilot Assist

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

Technical Journal 37410.1.0

VST Operation Number

VST Operation Number	Description
98820-2	Software download incl. VIDA connection acc. to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3872.