



KEYSTONE

RECREATIONAL VEHICLE SERVICE CAMPAIGN

November 14, 2025

SERVICE ADVISORY 25-473

«Owner_name»

ATTN: Service Manager

«Street»

«Street_2»

«City», «State» «Zip»

«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that the sun deck balcony may need replacement hard stop linkage arms and spring assist hardware added, to ensure the balcony operates in the most effective manner. These items remove the opportunity of an issue occurring in the balcony operation, which can result in the internal chain binding and/or other operational issues. The remedy is to open the sun deck balcony and install the spring assist hardware at the specified location. Locate and remove the hard stop linkage arms and install the new hard stop linkage kits.

The campaign population includes:

Model: 2025 Montana 3532SP

Serial Number Range: S4701091- S4701416

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»

«VIN2»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1450**

Sincerely,

KEYSTONE RV COMPANY

41° 32' 44" N, 85° 47' 56" W

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