



TECHNICAL SERVICE BULLETIN

"Pre-Collision Assist Not Available" With Various Driver Assistance Feature Warning Messages Displayed In The IPC, Various Invalid Data/Lost Communication DTCs Stored In Various Modules

25-2479

04 November
2025

This bulletin supersedes 25-2249. Reason for update: update the Service Procedure.

Model:

Ford 2023-2026 Escape	Built on or before 24-Sep-2025 Equipped with minor feature code: DBCAA or DBCAB
Lincoln 2023-2026 Corsair	Built on or before 24-Sep-2025 Equipped with minor feature code: DBCBC

Markets: North American markets only

Issue: Some of the vehicles listed in the Model statement above may exhibit a "Pre-Collision Assist Not Available" message in the IPC and at least one of the following conditions:

- Various driver assistance feature warning messages in the IPC:
 - "Blind Spot System Fault"
 - "Cross-Traffic System Fault"
 - "Front Camera Fault - Service Required"
- Various data or lost communication DTC stored in various modules
- FDRS scan tool can not establish connectivity with the IPMA during a self test.

This may be due to the software installed in the IPMA.

Action: For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to configure the GWM and reprogram the IPMA.

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2023-2026 Escape/Corsair: Identify Minor Feature Code, Configure GWM, Perform IPMA Self Test, Download And Run IPMA Recovery Application If Required, Download And Run The IPMA Alignment Application (Do Not Use With Any Other Labor Operations)	252479A	0.6 Hrs.
2023-2026 Escape/Corsair: Identify Minor Feature Code, Configure GWM, Perform IPMA Self Test, Follow The Service Procedure To Establish Connectivity With The IPMA (Do Not Use With Any Other Labor Operations)	252479B	1.7 Hrs.

Repair/Claim Coding

Causal Part:	14G647
Condition Code:	04

Service Procedure

1. Identify the type of driver assistance package installed in the vehicle.

- (1). Access PTS.
 - (2). Enter the VIN in the vehicle ID tab.
 - (3). Scroll down to the vehicle information section.
 - (4). Select the link for additional information.
 - (5). Locate the minor feature code of the driver assistance package installed on the vehicle.
2. Is the vehicle a 2023-2026 Escape equipped with a minor feature code DBCAB or DBCAA?
- (1). Yes - proceed to Step 4.
 - (2). No - proceed to Step 3.
3. Is the vehicle a 2023-2026 Corsair equipped with a minor feature code DBCBC?
- (1). Yes - proceed to Step 4.
 - (2). No - this article does not apply, perform normal diagnostics outside of this article. Refer to the WSM, Section 419-07 Lane Keeping System > Diagnosis and Testing.

NOTE: The "IPMA - Image Processing Module A (IPMA) Recovery" application has been updated with additional options to address this concern. All application options must be performed as directed to ensure a complete repair.

4. Perform an IPMA self-test using the FDRS scan tool and check if FDRS established connectivity with the module. The IPMA will be displayed in gray or purple if the module is not communicating with the scan tool. Does the FDRS scan tool establish connectivity with the IPMA?
- (1). Yes - proceed to Step 6.
 - (2). No - download and run the "IPMA - Image Processing Module A (IPMA) Recovery" application and perform the "IPMA Recover - Flash Erase" option in the application. Proceed to Step 5.
5. Does the IPMA recover after completing the "IPMA Recover - Flash Erase" option?
- (1). Yes - proceed to Step 6.
 - (2). No - this article does not apply, perform normal diagnostics outside of this article. Refer to the WSM, Section 419-07 Lane Keeping System > Diagnosis and Testing.
6. Download and run the "IPMA - Image Processing Module A (IPMA) Recovery" application and perform the "GWM Ethernet Update" option in the application.
7. Check if there is a software update available for the IPMA. Is there a software update for the IPMA?
- (1). Yes - download and run the "IPMA - Image Processing Module A (IPMA) Software Update" application. Proceed to Step 8.
 - (2). No - proceed to Step 8.
8. Using the FDRS scan tool, download and run the "IPMA - Image Processing Module A (IPMA) Alignment" application and follow all on-screen instructions carefully. Proceed to Step 9.
9. Clear DTCs. Repair is complete.