

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 34-1979
EXPIRATION DATE: November 1, 2026*

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

October 2025

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2025-2026 Forester, 2025-2026 Solera & 2025-2026 Sunseeker Class C Motor Home Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

In certain circumstances, the Alpha Roof Sealant may not adhere to the Tekmodo Roof. This may be due to dyne levels on the Tekmodo roof being inconsistent (per Alpha) and if they are too low, Alpha sealant may not adhere. **This TSB will expire on November 1, 2026, or at the end of the Forest River Manufactures' Warranty, whichever occurs last.**

DEALERS: WHAT SHOULD YOU DO?

Remedy Instructions can be found on Dealer Connect.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 206-7600	motorizedservice@forestriverinc.com
ALPHA SYSTEMS		warranty@alphallc.us

PART KIT NUMBER(S)

F100797877

Repair Codes:

Prior Authorization Required

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which they must be provided with a claim against the repair code(s).

DEALER REPAIR CODES: Dealer Connect

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
34-1979	SB-414-19-16-004758	PERFORM REMEDY	CONTACT CUSTOMER SERVICE

Sincerely,

Forest River, Inc.
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 34-1979 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2025 - 2026	Repair Code: SB-414-19-16-004758 Allotted Time: CONTACT CUSTOMER SERVICE Inspection Code: N/A Allotted Time: N/A
	Concern: In certain circumstances, the Alpha Roof Sealant may not adhere to the Tekmodo Roof.	Photo(s) Required: YES Prior Authorization Required: YES Part(s) Number: F100797877 Part(s) Return: N/A

Place vehicle in (P) Park and engage the Parking Brake. Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2025 – 2026 – FORESTER: FRC2031RP, FRC2151SALEC, FRC2151SALEF, FRC2151SALEF, FRC2151SLEF, FRC2151SLEF, FRC2251SLEC, FRC2251SLEF, FRC2251SLEF, FRC2351ALEC, FRC2351ALEF, FRC2351ALEF, FRC2351LEF, FRC2371AFT, FRC2401BDSD, FRC2401BDSD, FRC2401BDSDA, FRC2401BDSDCN, FRC2401MSD, FRC2401MSD, FRC2401TSD, FRC2401TSD, FRC2441DSF, FRC2441DSF, FRC2501TSF, FRC2501TSF, FRC2551DSLEF, FRC2551DSLEF, FRC2851SLEF, FRC2851SLEF, FRC2861DSF, FRC2861DSF, FRC2951ALEF, FRC2951ALEF, FRC2951LEF, FRC3011DSF, FRC3011DSF, FRC3051SF, FRC3051SF, FRC3251DSLEF & FRC3251DSLEF

CERTAIN 2025 – 2026 – SOLERA: DSC22NC, DSC22NF, DSC22NF, DSC23SC, DSC23SF, DSC24DSRCD, DSC24DSRCD, DSC24SFMD, DSC24SFMD, DSC24SRBD, DSC27DSEF, DSC27DSEF, DSC32DSBF, DSC32DSBF, DSC32DSKF, DSC32DSKF, DSC32DSOKF & DSC32DSOKF

CERTAIN 2025 – 2026 – SUNSEEKER: SSC2030RP, SSC2150SALEC, SSC2150SALEF, SSC2150SALEF, SSC2150SLEC, SSC2150SLEF, SSC2150SLEF, SSC2150SLEFCAE, SSC2150SLEFCAT, SSC2250SLEC, SSC2250SLEF, SSC2250SLEF, SSC2250SLEFCAT, SSC2350ALEC, SSC2350ALEF, SSC2350ALEF, SSC2350LEC, SSC2350LEF, SSC2350LEF, SSC2350LEFCAE, SSC2370AFT, SSC2370AFT, SSC2380AFT, SSC2380AFT, SSC2400BDSD, SSC2400BDSD, SSC2400BDSDA, SSC2400BDSDCN, SSC2400MSD, SSC2400MSD, SSC2400TSD, SSC2400TSD, SSC2440DSF, SSC2440DSF, SSC2440DSFCAE, SSC2500TSF, SSC2500TSF, SSC2550DSLEF, SSC2550DSLEF, SSC2750SLEFCAE, SSC2750SLEFRB, SSC2850SLEF, SSC2850SLEF, SSC2860DSF, SSC2860DSF, SSC2860DSFCAE, SSC2950ALEF, SSC2950ALEF, SSC2950LEF, SSC2950LEFCAE, SSC3010DSF, SSC3010DSF, SSC3050SF, SSC3050SF, SSC3250DSLEFCAE, SSC3250SLEF & SSC3250SLEF

IF THE VEHICLE IS DEEMED NEEDING REPAIRED, PLEASE ORDER KIT: F100797877

PLEASE SEE THE ATTACHED FOR A COMPLETE REPAIR GUIDE



BETTER FROM THE BEGINNING™

August 14, 2025

Re: Technical Bulletin – TekModo Composite Roofing & Alpha 5122 Sealant Adhesion

Issue:

It has been brought to Alpha's attention that there is an issue regarding the adhesion of Alpha Systems 5122 moisture-cured self-leveling sealant and the TekModo composite roofing material on Forest River #34 Sunseeker units. Preliminary dyne testing shows that the adhesion properties of the roofing surface are inconsistent, resulting in potential bond failure in some cases.

Dealer Instructions:

For affected RVs, check the sealant bond by gently lifting where it meets the roofing material. If loose, follow these steps:

1. Confirm the roof and sealant are clean, dry and free of contaminants.
2. Using a 1"-2" brush, apply Alpha 4110 primer directly to the TekModo roof adjacent to the existing sealant.
3. Allow the primer to dry fully (flash off) until it's dry to the touch.
4. Apply fresh Alpha 5122 self-level sealant over the primed area and overlap 1/2" - 1" of the existing cured sealant. A total bead 1/4" - 3/8" thick and 1-1/2" wide should be sufficient. Do not apply to unprimed roofing or a compromised bond could result.
5. The sealant typically skins over in 15-30 minutes depending on temperature and humidity. For optimal results, let it cure for 1-2 days before road travel. Full cure may take up to 30 days depending on the bead size and weather conditions.
6. For technical support, please contact Alpha Systems – warranty@alphalc.us

Sincerely,

Alpha Systems



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VEHICLE SAFETY AND RECALL MANAGEMENT
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October 2025

This Notice applies to your vehicle VIN listed above.

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WHAT IS THE ISSUE?

In certain circumstances, the Alpha Roof Sealant may not adhere to the Tekmodo Roof. This may be due to dyne levels on the Tekmodo roof being inconsistent (per Alpha) and if they are too low, Alpha sealant may not adhere.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. ***This TSB will expire on November 1, 2026, or at the end of the Forest River Manufactures' Warranty, whichever occurs last.*** Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair needs to be evaluated by the repairing dealership. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE	E-MAIL
CUSTOMER SERVICE	(574) 206-7600	motorizedservice@forestriverinc.com

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Forester, Solera and Sunseeker
Attn: WARRANTY MANAGER
55135 CR 1
Elkhart, IN 46514

Sincerely,

Forest River, Inc.
Office of Corporate Compliance