



# Service Bulletin

Bulletin No.: PIC6628A

Date: November, 2025

## PRELIMINARY INFORMATION

**Subject: Windshield to Dash Valence Foam Seal Mis-positioned**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025 - 2026		All	All	All	All

<b>Involved Region or Country</b>	North America, Canada, Mexico, Europe
<b>Condition</b>	Customers may comment that the foam seal at the base of the windshield, will be visible from either the outside of windshield or from inside the interior when looking at the front of the instrument panel.
<b>Cause</b>	Foam seal adhesive

### Correction

Confirm condition exists, see example below.



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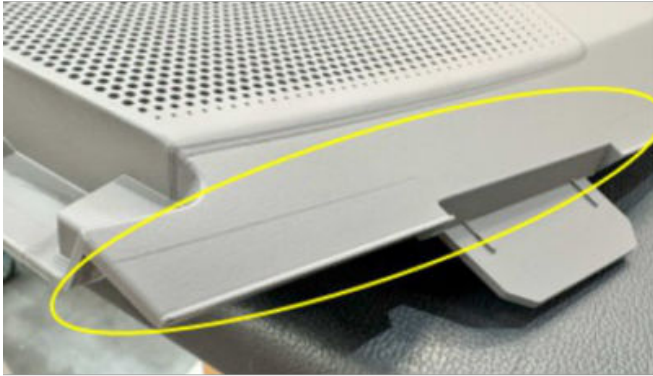
The foam windshield seal will be visible from either the windshield OR from inside the interior when looking at the front of the instrument panel.

If the reported condition exists, follow the outlined service instructions below.

1. Remove the Valence Panel from the Vehicle, refer to SI for repair instructions.

1.1 Remove the A Pillar Trim and A Pillar extension panel.

1.2 Unbolt and remove the Valence panel.



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2. Remove the foam seal and clean adhesive from surface.

2.1 Apply isopropyl alcohol (90% or better) to surface that will be cleaned.

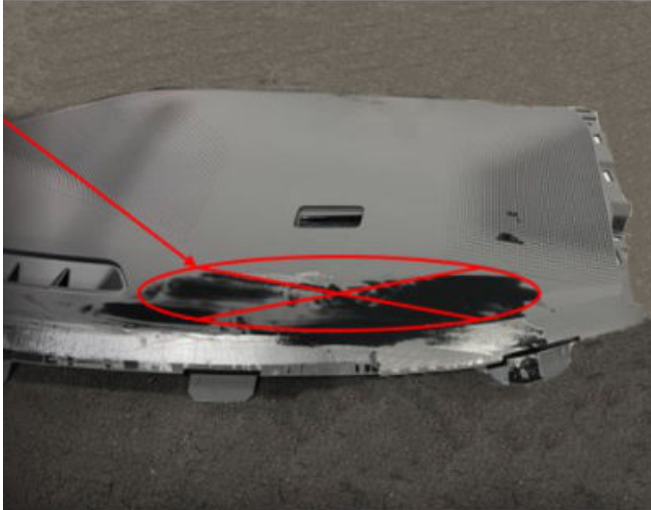
2.2 Use shop cloth to scrub surface until no adhesive residue is observed.

2.3 Use caution! Any more abrasive or harsh chemicals will remove the paint on this painted part!! Be very careful not to damage the paint in view of the customer, see image below.

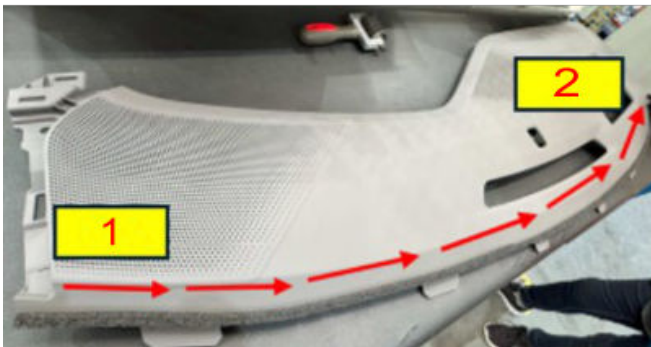
2.4 A heat gun could be used (on a low setting) if the adhesive is not removing easily with alcohol alone. Again, use caution not to overheat / damage the part.

2.5 Wipe surface dry to remove debris.

2.6 Allow surface to air dry 15 minutes prior to application of new adhesive.



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3. Replace the Foam Seal with WP892. See WPC order form below (P/N 86374257)

3.1 Remove film covering adhesive on back of foam seal.

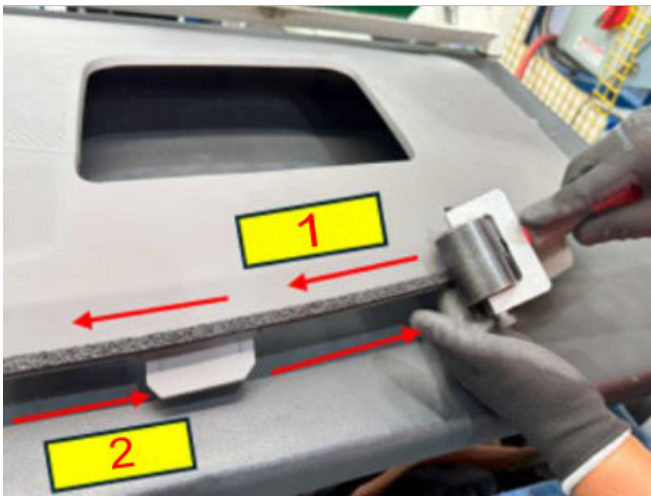
3.2 Start installation from right (1) to left (2), between the rib and rail located on the edge of the valence panel.

3.3 Apply light pressure by hand to ensure placement, if the seal is placed down and needs to be gently removed and placed back down correctly it can be done so at this phase.



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4. The foam should line up evenly on both sides when installed.



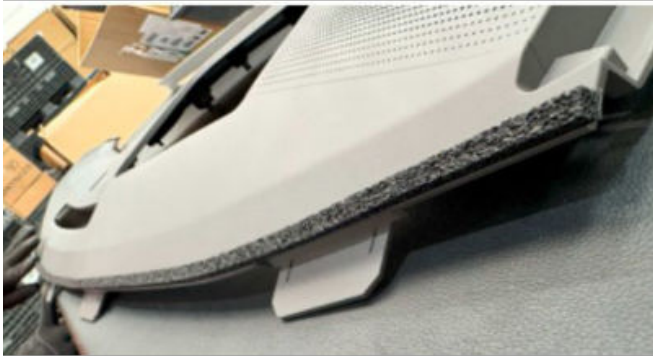
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5. Apply Pressure with a roller to activate pressure sensitive adhesive.

5.1 Apply pressure in both directions (left (1) to right (2), and then right (2) to left (1)).

5.2 If no special roller is available, a roll of tape can be used to apply even pressure.

5.3 **PRESSURE SENSITIVE ADHESIVE!** Force and Time Specifications: Hold for at least 5 seconds; with constant pressure.



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#### 6. Perform Visual Inspection

6.1 When finished, perform a visual inspection to ensure the ends of the windshield do not protrude from the substrate and that it is properly adhered.

#### 7. Replace Valence panel and A Pillar Trim.

7.1 Replace the valence panel, ensuring the tabs are properly seated to the instrument panel under the windshield.

7.2 Replace the A-Pillar Extension panels.

7.3 Replace the A-Pillar Trim.

## WPC Parts Request Form

This form ONLY for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

Return form to Warranty Parts Center by E-Mail:  
[warrantypartscenterusa@gm.com](mailto:warrantypartscenterusa@gm.com)  
 or WPC Fax #: 248-371-0192 Attn: Temporary Service Parts

Part Being Requested: WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901.

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## Parts Information

Description	Part Number	Qty
Foam seal	WPC892	1

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1080808*	Foam Seal Replacement	0.6 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	10/23/2025 - Created On 11/04/2025 - Updated to include repair instructions, labor times and part information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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