



# Service Bulletin

Bulletin No.: PIT6446

Date: October, 2025

## PRELIMINARY INFORMATION

**Subject: Diagnostic Tip - Memory Mirrors Not Returning to Set Position**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020-2026		All	All	All	All
Cadillac	LYRIQ	2023-2026		All	All	All	All
Cadillac	Escalade	2021-2026		All	All	All	All
Cadillac	Escalade ESV	2021-2026		All	All	All	All
Cadillac	ESCALADE IQ	2025-2026		All	All	All	All
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022		All	All	All	All
Chevrolet	Silverado 1500	2023-2026		All	All	All	All
Chevrolet	Silverado 2500	2024-2026		All	All	All	All
Chevrolet	Silverado 3500	2024-2026		All	All	All	All
Chevrolet	Silverado EV	2024-2026		All	All	All	All
Chevrolet	Suburban	2021-2026		All	All	All	All
Chevrolet	Tahoe	2021-2026		All	All	All	All
GMC	Hummer EV Pickup	2022-2026		All	All	All	All
GMC	Hummer EV SUV	2024-2026		All	All	All	All
GMC	Sierra 1500 (RPO J22, VIN Digit 5 = H / U)	2022		All	All	All	All
GMC	Sierra 1500	2023-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra EV	2024-2026		All	All	All	All
GMC	Yukon	2021-2026		All	All	All	All
GMC	Yukon XL	2021-2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	A45 Memory
<b>Condition</b>	A customer may comment that one or both outside rearview mirrors are not returning to the correct memory position after curbview / reverse tilt operation.

### Recommendations / Instructions

Do not replace the Memory Seat Module for this concern as the mirror positions are stored in their respective Driver or Passenger Window Switches, see SI description and operation under Outside Mirror Description and Operation / Mirror Position for more detail.

### Diagnostic Tips:

- Ensure that the Memory Recall / Auto Seat Entry Memory Recall is turned on in Personalization Settings.
- If necessary, monitor the affected mirror potentiometer / feedback circuits for any abnormalities.

<b>Version</b>	1
<b>Modified</b>	10/29/2025 – Created on.

