

Condition

ATTENTION:

**THIS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED.
TECH TIP ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport	2022-2025	All	All	All	All
Jetta, Taos	2023-2025	All	All	All	All
Tiguan	2023-2024	All	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason for Update
2079797/1	10/21/2025	91-25-02TT	Original Publication

Technical Background

Customers may report the MIB infotainment system experiencing a blank display condition, resetting, and/or rebooting.

Production Solution

N/A.

Service

Customers experiencing the recent 5f crash (black screen) should be advised to do a soft reset (holding the power button down for 20 seconds) which should restore the system operation. If this does not resolve the issue, the customer should schedule a service appointment for additional diagnosis.

Additional Information

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