

Technical Service Bulletin

Topic	92 A6 / Q6 e-tron: rear window wiper does not turn off
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077540/2
Level	EH
Status	Released for publishing
Release date	Oct 17, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> wiper\washer systems -> wiper motor -> wiper motor control module	functionality -> operation sequence incorrect	
body attachments and installations -> wiper/washer system control operation -> rear window wiping when driving in reverse	functionality -> no function	
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	functionality -> no function	left
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	functionality -> operation sequence incorrect	right
body attachments and installations -> wiper\washer systems -> wiper arm	component, automotive fluids -> damaged	left
body attachments and installations -> lids -> rear window latch	component, automotive fluids -> loose	
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	functionality -> operation sequence incorrect	> no instruction <
body attachments and installations -> doors, lids operation -> rear lid power closing	noises, vibrations -> noise	
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	functionality -> no function	right
body attachments and installations -> wiper\washer systems -> wiper arm	component, automotive fluids -> loose	rear
body attachments and installations -> wiper/washer system control operation -> wiper arm park position	functionality -> no function	rear
body attachments and installations -> wiper/washer system control operation -> wiper arm service position	functionality -> operation sequence incorrect	left
body attachments and installations -> wiper\washer systems -> wiper arm	component, automotive fluids -> loose	right

New workshop code

Object of complaint	Complaint type	Position
body attachments and installations -> wiper\washer systems -> wiper motor -> wiper motor control module	functionality -> misfire	

Vehicle data

Q6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GFB*	2025	A		*	*	*

Q6 Sportback e-tron, SQ6 Sportback e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GFN*	2025	A		*	*	*

A6 / S6 Sportback e-tron, A6 Sportback e-tron quattro

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GHA*	2025	A		*	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added models)
1	04/09/2025	Initial publication

Customer states:

The rear window wiper does not turn off.

Workshop findings:

The customer complaint can be reproduced.

Technical Background

The rear window wiper does not turn off under certain operating conditions. The following conditions must occur within 10 ms:

- Rear window wiper runs up to stop.
- Ignition off via start/stop button.
- Switch wiper from level 1 to level 0.
- Most likely to occur when reverse parking while it is raining.

Production Solution

Production solution with cluster 3 (week 25/2025); cluster 6 (week 48/2025).

Service

Service solution: Ignition off via start/stop button. Wiper turns off as intended.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2077540) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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