

## Technical Service Bulletin

<b>Topic</b>	43 "Four-wheel drive: fault" message displayed in instrument cluster on rear-wheel drive vehicles
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2079812/1
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Oct 24, 2025

### New customer code

Object of complaint	Complaint type	Position
engine -> engine operation -> Acoustic vehicle warning system	functionality -> operation sequence incorrect	
information, navigation, communication, entertainment -> warning display symbols	functionality	
information, navigation, communication, entertainment -> driver information system (DIS, MFI, MMI) -> text display -> message: AWD electronics	functionality -> activates	

### New workshop code

Object of complaint	Complaint type	Position
power, vehicle electrical system, data transfer -> in-car application server -> control module for drive and suspension functions	control modules, services -> software faulty	

## Vehicle data

### A6 e-tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GH*	2025	A		*	*	*
GH*	2026	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
*	*	GH	*	S	A	000000	031181		
*	*	GH	*	R	A	000000	999999		

#### PR numbers

<b>PR numbers</b>
?:with 1X2

# Documents

Document name
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master.xml
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**Technical Service Bulletin**

Transaction No.: **2079812/1**

43 "Four-wheel drive: fault" message displayed in instrument cluster on rear-wheel drive vehicles

Release date: Oct 24, 2025

**Condition**

**Customer states:**

The message “**Four-wheel drive: fault**” is displayed in the instrument cluster.

**Workshop findings:**

The vehicle in question is rear-wheel drive (PR number: 1X2) and the message is therefore not correct.

**Technical Background**

Optimized software for HCP1 control unit (J1312 / diagnostic address 812C).

**Production Solution**

From production date 09/18/2025 onward.

**Service**

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for the vehicle. If this is the case, please perform the software update described in TSB 2079690.

The software update described in TSB 2079690 will be released in stages for the individual vehicle models/markets, depending on availability.

The combined software update TSB 2079690 may not be available for your vehicle or your market at the current time.

Please note that no further e-mail notification will occur.

It is recommended to check regularly whether new revisions of TSB 2079690 have been published for other vehicle groups.

**Warranty**

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	4316		
<b>Damage Code:</b>	KD02		
<b>Labor Operations:</b>	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drive, additional work, and restarting the software update if flashing is aborted	0151 0040	130 TU
<b>Claim Comment:</b>	As per TSB 2079812/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## **Additional Information**

All part and service references provided in this TSB (**2079812**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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