

Technical Service Bulletin

Topic	93 PPE/PPC - high-voltage electrical system fault P0A0C00 in 008C
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079833/1
Level	EH
Status	Released for publishing
Release date	Oct 30, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
008C - Hybrid battery management	P0A0C00: High Voltage System Interlock Circuit Low		static
008C - Hybrid battery management	P0A0C00: High Voltage System Interlock Circuit Low		Intermittent

New customer code

Object of complaint	Complaint type	Position
engine -> engine operation -> electro-drive mode	functionality -> no function	
information, navigation, communication, entertainment -> malfunction display symbols -> vehicle electrical system malfunction indicator	functionality -> activates	

Vehicle data

Q6

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GF*	2026	A		*	*	*

A6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GH*	2025	A		*	*	*
GH*	2026	A		*	*	*

Documents

Document name
master.xml

Condition

Customer states:

- The red electrical system warning is shown in the instrument cluster with the message “Electrical system: fault. Safely stop vehicle”.
- The drive system cannot be activated.

Workshop findings:

- The following event memory entry is logged in the hybrid battery management control unit (diagnostic address 008C):
 - **P0A0C00** (symptom ID: 14746385): Pilot line for high-voltage system short circuit to earth.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Please check whether TSB 2079690, 00 Combined software update 03.10.00/C (28.13.01) KD2 is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

The software update described in TSB 2079690 will be released in stages for the individual vehicle models, depending on availability.

Warranty

Please use the accounting instructions and labor times specified in TSB 2079690.

Please use the following service number / damage code for billing via this TSB: 9325 / KD02.

Additional Information

All part and service references provided in this TSB (**2079833**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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