

 Connection offline

## Vehicle-specific service

<b>Topic</b>	87 PSS: Air conditioner control console loses settings after bus sleep cycle
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2074793/4
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Oct 22, 2025

## Vehicle data

### Q4 e-tron

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2024	A		*	*	*
F4*	2025	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	FZ	*	R	*	030000	999999		
WA1	*	FZ	*	S	*	000001	999999		

## Documents

Document name
<a href="#">master.xml</a>
<a href="#">vehicle_data_master.doc</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Updated Model Years)
3	04/02/2025	Revised title (Updated text) Revised <i>Production Solution</i> (Specified implementation week) Revised <i>Service</i> (Updated service solution target date)
2	08/29/2024	Revised header (Add MY 2025) Revised <i>Condition</i> (Add MY 2025 to affected vehicle range)

**This bulletin applies to MY 2024 – 2025 Q4 e-tron vehicles only.**

### Customer states:

The customer complains that the most recent settings on the front A/C display control head are sporadically no longer present after the vehicle is started.

### Workshop findings:

The complaint can be sporadically reproduced in the workshop.

## Technical Background

Software issue.

## Production Solution

Combined update ME 5.4 in week 6/2025.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the fourth quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).



**Tip: If this issue occurs, the preferred settings can be selected again individually on the air conditioner control console.**

For Model Years 2022 – 2024 Q4 (software basis <4.0), please see TSB 2079292, 87 PSS: Air conditioner control console loses settings after bus sleep cycle.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## **Additional Information**

All part and service references provided in this TSB (**2074793**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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