

Vehicle-specific service

Topic	90 PSS HUD: Display disappears for approx. 7 seconds (DTC B1B68F0)
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2071758/4
Level	EH
Status	Released for publishing
Release date	Oct 22, 2025

Vehicle data

Audi Q4 vehicles

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2022	A		*	*	*
F4*	2023	A		*	*	*
F4*	2024	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	FZ	*	P	*	000001	999999		
WA1	*	FZ	*	R	*	000001	999999		
WA1	*	FZ	*	N	*	000001	999999		

PR numbers

PR numbers
?:with KS3

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
005F - Information electronics 1	*89A*.035.*	3***	*	*

Documents

Document name
master.xml

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (added SW Filter) Revised <i>Production Solution</i> (Removed production measure) Revised <i>Service</i> (changed solution)
3	07/02/2024	Revised <i>Technical Background</i> (provided more detail) Revised <i>Production Solution</i> (added production measure) Revised <i>Service</i> (changed solution) Revised <i>Warranty</i> (clarified warranty allowance)
2	02/20/2024	Revised header (added MY24, added SW Filter)

Customer states:

- The head-up display (HUD) image cuts out (disappears) for a short time (approx. 7 seconds).

Workshop findings:

The following DTC may be stored in the head-up display, -J898- (address word 0082):

- DTC B1B68F0:** Head-up display control module malfunction in display.

Technical Background

A software issue in the AR (Augmented Reality) creator causes this complaint. The AR Creator is a software component of the MIB (modular infotainment matrix) system. The image shown on the head-up display is generated in the AR Creator.

Production Solution

Not applicable.

Service

NOTICE

This TSB only applies if the head-up display displays an image again after approx. 7 seconds and without any additional customer intervention.

- Explain to the customer that the implementation of a measure is currently being analyzed. Analysis is expected to be completed in the first quarter of 2026.
- Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi

(under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Do not replace parts or attempt repairs. Unjustified labor / replacement parts will be debited. **Invoicing under warranty is not permitted.**

Additional Information

All part and service references provided in this TSB (**2071758**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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