

Technical Service Bulletin

Topic	43 Main drive system/suspension control unit J1312_Damper for compression stage power deviation/temperature implausible
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2076759/3
Level	EH
Status	Released for publishing
Release date	Oct 21, 2025

New customer code

Object of complaint	Complaint type	Position
chassis -> damping\suspension regulation -> level control system	functionality -> operation sequence incorrect	
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> with fault stored in the DTC memory	
information, navigation, communication, entertainment -> malfunction display symbols -> shock absorber control system malfunction display	functionality -> activates	

New workshop code

Object of complaint	Complaint type	Position
chassis -> level control system, pitch and roll compensation -> level\damping control module	control modules, services -> data incorrect	

Vehicle data

Q6 / SQ6

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*
GF*	2026	A		*	*	*

Documents

Document name
master.xml



Connection offline

Technical Service Bulletin

Transaction No.: **2076759/3**

43 Main drive system/suspension control unit J1312_Damper for compression stage
power deviation/temperature implausible

Release date: Oct 21, 2025

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Add Model Year)
2	10/07/2025	Revised <i>Condition</i> (Updated information).
1	02/05/2025	Initial publication

Customer states:

A message on the suspension or damper control is displayed in the instrument cluster:

"Shock absorbers: fault. You can continue driving".

Workshop findings:

One or more of the following DTCs are stored in the *main control unit for drive system and suspension* (J1312, diagnostic address 812C):

- **C143CF2**: Damper for driver stage temperature implausible
- **C13B6F3**: Front left damper for compression stage, power deviation
- **C13B6F4**: Front right damper for compression stage, power deviation
- **C13B6F5**: Rear left damper for compression stage, power deviation
- **C13B6F6**: Rear right damper for compression stage, power deviation

Technical Background

A change to the target data container in diagnostic address 812C can fix the complaint.

Production Solution

Not applicable.

Service

Please perform the following steps one after another:

1. Select "Special functions" on the ODIS tester and perform "Check SVM vehicle configuration".
2. Turn off the ignition and disconnect the diagnostic cable.
3. Close vehicle doors and lock the vehicle.
4. Wait at least 5 minutes.
5. Unlock the vehicle.

6. Connect diagnostic cable to vehicle and turn on the ignition.
7. Exit diagnosis via the ODIS tester (this deletes the above DTCs).

If the DTCs in question are still logged, follow the instructions in Guided Fault Finding.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0039		
Labor Operations:	Check vehicle (bus sleep mode)	0689 0199	10 TU
	GFF	0150 0060	Time stated on the diagnostic protocol
	GFF	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2076759/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2076759**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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