

Technical Service Bulletin

Topic	91 MIB3 functional restrictions/missing displays and settings
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079598/1
Level	EH
Status	Released for publishing
Release date	Oct 7, 2025

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> operation, control, speech input	functionality	
information, navigation, communication, entertainment -> telephony	functionality	
information, navigation, communication, entertainment -> media playback	functionality	
information, navigation, communication, entertainment -> navigation system, trip recorder	functionality	
information, navigation, communication, entertainment -> radio, navigation, MMI and drive device functions	functionality	
information, navigation, communication, entertainment -> instrument displays	functionality	
information, navigation, communication, entertainment -> instrument cluster, displays, screens	functionality	
information, navigation, communication, entertainment -> audio playback, audio settings	functionality	
information, navigation, communication, entertainment -> radio operation	functionality	
information, navigation, communication, entertainment -> telephone operation	functionality	
information, navigation, communication, entertainment -> navigation mode	functionality	
information, navigation, communication, entertainment -> storage media	functionality	
information, navigation, communication, entertainment -> settings	functionality	
information, navigation, communication, entertainment -> audio, video, television	functionality	

Vehicle data

Q4 before UNECE

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2022	A		*	*	*
F4*	2023	A		*	*	*
F4*	2024	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0075 - Emergency call module and communication unit	*	0686	*	*
0075 - Emergency call module and communication unit	*	0538	*	*
0075 - Emergency call module and communication unit	*	B716	*	*
0075 - Emergency call module and communication unit	*	0664	*	*
0075 - Emergency call module and communication unit	*	0556	*	*

Documents

Document name
master.xml

Condition

Customer states:

Various complaints regarding infotainment system/connect functions.

Workshop findings:

The customer complaint can sometimes be reproduced in the workshop.

Technical Background

Software issues

Production Solution

The new software for the affected control units was implemented in production in the middle of model year 2024.

Service

A software update package is available to remedy the issue. The instructions for the update can be found in TSB 2079289. Proceed according to the instructions.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software update flat rate incl. additional work and adaptation drives	0151 0040	60 TU
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2079598/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

All part and service references provided in this TSB (**2079598**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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