

Technical Service Bulletin

Topic	87 Buttons flickering on air conditioner control console
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2079291/1
Level	EH
Status	Released for publishing
Release date	Oct 6, 2025

New customer code

Object of complaint	Complaint type	Position
climate control -> heating, cooling -> automatic climate control mode (AUTO)	functionality -> misfire	
climate control -> heating, cooling -> automatic climate control mode (AUTO)	functionality -> cannot be activated	
climate control -> operation, climate control -> display control head for A/C system -> climate control operating unit display	functionality -> misfire	
climate control -> operation, climate control -> display control head for A/C system -> climate control operating unit display	functionality -> operation sequence incorrect	
climate control -> operation, climate control -> display control head for A/C system	functionality -> no function	
climate control -> heating, cooling -> automatic climate control mode (AUTO)	functionality -> cannot be deactivated	

Vehicle data

Audi Q4 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2022	A		*	*	*
F4*	2023	A		*	*	*
F4*	2024	A		*	*	*
F4*	2025	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0008 - HVAC electronics	*	0460	*	*
0008 - HVAC electronics	*	0465	*	*

Documents

Document name
master.xml

Condition

Customer states:

The buttons on the air conditioner control console flicker randomly. The air conditioner control console cannot be operated while this is happening.

Workshop findings:

The behavior described can be reproduced in the workshop.

Technical Background

Software issue in control unit for air conditioner and heater electronics (diagnostic address 0008).

Production Solution

Production solution with combined software ME5.4 in week 6/2025

Service

This TSB closes PSS 2071176: *87 PSS: Buttons flickering on air conditioner control console.*

TSB 2079289: *00 Combined software update ID.S 3.8.2 for Audi Q4* describes how to perform the work.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8704		
Damage Code:	0039		
Labor Operations:	Software update flat rate incl. additional work and adaptation drives	0151 0040	60 TU
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2079291/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079291**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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